

Ford Motorcraft Terms & Conditions

Ford Motorcraft servicing, MOT, tyres and repairs are available at participating Ford Dealers for Ford passenger cars and commercial vehicles with up to and including 2.5L engines and are applicable to retail customers only. All published prices are recommended retail prices and include parts, labour and VAT. RS models and LPG derivatives are excluded.

All Ford Motorcraft servicing, MOT, tyres and repairs qualify for a local price match guarantee. If the price of any like-for-like job is lower than that of the Dealer's listed prices or the recommended retail prices within a 5 mile radius of the relevant participating Ford Dealer, the price will be matched. An alternative quotation must be provided by the customer either before the work has been undertaken by the Ford Dealer or within 14 days of the repair being carried out. The lower price will be matched, providing the customer can produce a written quotation for an identical job, including genuine Ford-supplied parts, from a repairer who is subscribed to the Motor Industry Code of Practice, within a 5-mile radius of the Ford Dealer. In all cases, the participating Ford Dealer reserves the right to check and validate the qualifying quotation and to refuse any claims under these conditions which they reasonably believe do not meet the eligibility conditions.

Motorcraft Servicing does not fulfil the criteria of Ford recommended Servicing as detailed the Vehicle Service Portfolio for Warranty purposes. For the warranty to remain effective the vehicle must be serviced in line with Ford recommendations and have the details recorded in the Service Portfolio or Ford Digital Service Record (DSR). If the vehicle is not serviced in line with Ford recommendations, the Warranty on parts damaged as a result of failure to have the vehicle serviced will be invalidated. Ford recommendations for servicing are based on Ford Scheduled Servicing intervals applicable to individual vehicles' time in service and mileage as detailed in the Ford Service Portfolio. The precise content of each service varies for different model based on the following combination of vehicle specification.

Motorcraft Repair exclusions

Full air con service, recharge and refresh:

Excludes refrigerant R1234YF which may affect certain models. Speak to your local Dealer for more information.

General Exclusions:

- ALL RS vehicles
- ALL engines over 2.5ltr

Replace Front/Rear Brake Pads*

- Transit 2006 > All RWD(+)/R/DISC/DUAL R.W Variants

Replace Front/Rear Brake Discs and Pads*

- Transit 2006 > All RWD(+)/R/DISC/DUAL R.W Variants

Replace Front Shock Absorbers:

- Mondeo 2007-2014> With self-levelling suspension or electronic type dampening
- S-MAX 2006> With self-levelling suspension or electronic type dampening
- Galaxy 2006 > With self-levelling suspension or electronic type dampening
- B-MAX 2012> All Variants
- Fiesta 2012> 1.0 DURATEC(+)/A.C.-5 DOOR
All 1.0 ECOBOOST
1.6 DURATORQ(+)/SPORTS TUNED SUSP.
1.5/1.6 D/Q (+)SPORTS TUNED SUSP.
1.5 DURATORQ TDCi(STAGE VI)
- EcoSport 2013>

Replace Clutch**

- Transit 2000–2006 (FWD)> All 36 teeth variants

Replace Starter Motor:

- Galaxy 2000-2006> 1.9 Turbo Diesel
- Fiesta 2008-2012> 1.6 DURATORQ(+) Stop Start engine
- Transit 2006-2014> 2.2 DURATORQ with Stop Start engine
- B-MAX 2012> 1.5 DURATORQ(+)STOP/START(STAGE VI)
- Fiesta 2012> 1.6 DURATORQ(+)STOP/START SYS
- Transit Tourneo Custom 2012> All Variants
- Transit Tourneo Connect 2013> 1.5 DURATORQ(+)MPS6/STOP/START
1.5 DURATORQ(+)/B6/STOP/START

Replace Alternator:

- Galaxy 2000-2006> 1.9 Turbo Diesel 2000-2006
- B-MAX 2012> 1.0 ECOBOOST-150AMP
- Fiesta 2012> 1.0 DURATEC(+)/B5/IB5-150AMP
1.0 ECOBOOST(+)/B5/IB5-150AMP

- EcoSport 2013> 1.0 ECOBOOST 150AMP(+AUX HEATER
- Transit Tourneo Connect 2013> 1.6 ECOBOOST SCTi(OE)

Replace Timing Belt:

- Focus 2011-2015> 1.0 ECOBOOST
- C-MAX 2010-2015> 1.0 ECOBOOST
- B-MAX 2012> 1.0 ECOBOOST
- Fiesta 2012> 1.0 DURATEC
- ALL> 1.8L Duratorq- TDCI – Lynx engines

Replace Timing Belt and Water Pump:

- Focus 2011-2015> 1.0 ECOBOOST
- C-MAX 2010-2015> 1.0 ECOBOOST
- B-MAX 2012> 1.0 ECOBOOST
- Fiesta 2012> 1.0 DURATEC
- ALL> 1.8L Duratorq- TDCI – Lynx engines

*All Ford and Motorcraft brake parts are developed and tested in compliance with the strictest of Ford specifications and are specifically designed for Ford models. They also have proven longevity owing to high temperature resistance, offering optimum comfort, even with high loads

**RRP does not include dual mass flywheel if required.

Motorcraft offers and voucher codes

Ford Motorcraft terms and conditions apply. Voucher codes are eligible for retail customers booking a service or repair, using the Ford Online Service Booking system or via the FordPass app.

Voucher code discounts applied to a Service or Repair item will be reflected on customer's booking confirmation as well as the selected Dealer's invoice document. This discount is not redeemable for cash. The discount will be deducted from the VAT inclusive recommended retail price of the Service or Repair.

Please note that each voucher code discount cannot be applied multiple times on the same Service or Repair, or used in conjunction with any other voucher codes. Voucher Codes are only eligible when used as per the guidelines outlined on relevant marketing materials.

Voucher Code MCDIG10 is only valid for Motorcraft Service appointments. MCDIG10 voucher codes are valid until 31st December 2017.

Voucher Code SAT20 is only valid for Motorcraft Service appointments scheduled for Saturdays. SAT20 voucher codes are valid until 31st December 2017.

Voucher Code MC119 is only valid for Motorcraft Service appointments. MC119 voucher codes are valid until 30th November 2017.

£10 discount available when you purchase 2 or more premium tyres at a participating Ford dealer. The discount will be automatically applied to your online quote. Offer valid until 31st December 2017. Contact your local participating dealer for more information.

Ford reserves the right to withdraw this offer at any time.