

FORD FIESTA VAN



Go Further



Visionary. Ingenious. Remarkable.
Every vehicle bears his signature.

Henry Ford

When good looks make good business sense

Agile, nippy and good-looking, the stylish new Ford Fiesta Van is still as fuel efficient and dependable as ever.



Model shown is a Ford Fiesta Sport Van in Race Red body colour.

Remarkably efficient.

Fiesta Van balances lively performance with class-leading emissions and exceptional fuel consumption. Our engines deliver a great driving experience and are remarkably fuel-efficient thanks to Ford ECONetic Technology, with all our diesel options delivering more than 78mpg and no more than 94g/km of CO₂.

Less fuel. More power. Lower emissions.

The ECONetic pack brings together a range of vehicle features and technologies to deliver improved fuel economy, reduced emissions and lower cost of ownership. The **1.5 Duratorq TDCi 95 PS** diesel engine with Auto-Start-Stop and Smart Regenerative Charging produces CO₂ emissions of just 82 g/km*, while Hill Start Assist and Electric Power Assisted Steering improve driving efficiency without compromising on great vehicle design or driving dynamics.

*Ford test figures. Combined value including Auto-Start-Stop system.

88.3 mpg

82 g/km CO₂

Making work feel like play.

Ford SYNC with AppLink* lets you play music, make and receive hands-free calls and even control apps on your smartphone – all with simple voice commands. And the **Ford Emergency Assistance*** feature is designed to assist occupants to place an emergency call and provide the emergency services with vehicle location information in their own language.



Compatible mobile phone required. You can browse a list of AppLink-compatible apps from www.ford.co.uk or via the App Catalog available in iOS and Android stores. Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth-paired and connected mobile phone to help vehicle occupants initiate a direct call to the local Communication Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. This feature operates in more than 40 European countries and regions. SYNC AppLink and Emergency Assistance are not supported by all European languages.



See more in front and behind.

Fiesta Van's optional* **built-in navigation system** allows you to travel in confidence eliminating the need for pre-route planning. Select reverse gear and the optional* **rear-view camera** comes on automatically in the navigation display, allowing you to see objects behind your van. Special guidance graphics indicate the width and centre line of the van, based on the steering angle, for safer and easier manoeuvring.

* Optional on selected models only

Fiesta Van series



Fiesta Van

Standard features include

- 15" steel wheels with 12-spoke wheel covers
- Electrically-operated and heated door mirrors with side indicators
- Body colour rear spoiler
- Body colour front and rear bumpers
- Body colour liftgate handle
- Headlight courtesy delay
- Tinted glass
- Twin chamber halogen reflector headlights with black bezel
- Spare wheel
- Anti-lock braking system (ABS) with emergency brake-force distribution (EBD)
- Electronic Stability Programme (ESP)¹⁾ with Traction Control¹⁾, Hill Start Assist²⁾ and Emergency Braking Assist¹⁾

ECONetic Pack Additional to Fiesta Van

- Auto-Start-Stop
- Smart Regenerative Charging
- Lowered suspension
- 14" steel wheels with wheel trims and 175/65 low rolling resistance tyres
- Specially calibrated 1.5 Duratorq 95PS/215Nm ECONetic powertrain

¹⁾Safety feature.
²⁾Driver assistance feature.

Fiesta Trend Van

Additional to Fiesta Van

- Front fog lights
- Automatic headlights
- Rain-sensing front wipers
- Quickclear heated windscreen

ECONetic Pack Additional to Fiesta Trend Van

- Auto-Start-Stop
- Smart Regenerative Charging
- Lowered suspension
- 14" steel wheels with wheel trims and 175/65 low rolling resistance tyres
- Specially calibrated 1.5 Duratorq 95PS/215Nm ECONetic powertrain

Fiesta Sport Van

Additional to Fiesta Trend Van

- 16" 12-spoke alloy wheels
- Body colour sports-style front and rear bumper skirts
- Body colour side skirts
- Sport upper and lower grille
- Body colour sports-style rear spoiler
- Body colour door handles
- Power-foldable body colour door mirrors with puddle lights
- Headlights with bright surround



Quickclear heated windscreen and heated door mirrors

Clears snow and ice in moments, even on the coldest mornings, providing you with a clearer view of the road. (Option, Standard on Trend and Sport Van)



Hill Start Assist²⁾

Designed to temporarily prevent you from rolling down a slope when you move your foot from the brake pedal to the accelerator pedal. It works in forward and reverse gears.



Rear spoiler and diffuser

Provides the aerodynamic support required for a smoother and more efficient journey. (Standard on Sport Van)



Fiesta Van (above)

Fiesta Trend Van

Standard features include

- Electric power-assisted steering (EPAS)
- Radio/CD with USB/iPod® connectivity, MP3 compatibility and remote audio controls
- Height-adjustable driver's seat
- Shift Indicator
- Remote central locking
- Engine immobiliser
- Driver's and passenger's airbags with passenger airbag deactivation switch

**ECONetic Pack
Additional to Fiesta Van**

- Leather-trimmed steering wheel

Additional to Fiesta Van

- Radio/CD with DAB, 3.5" dot matrix display, remote audio controls, USB/iPod® connection for external music devices and Ford SYNC with AppLink and Emergency Assistance*, featuring Bluetooth® hands-free phone and Voice Control System
- Air conditioning
- Driver's seat lumbar support

**ECONetic Pack
Additional to Fiesta Trend Van**

- Leather-trimmed steering wheel

Fiesta Sport Van

Additional to Fiesta Trend Van

- Sports-style seats
- 3-spoke leather-trimmed steering wheel
- Passenger seatback map stowage pocket
- Trip computer
- Cruise control
- Velour floor mats
- Sports suspension
- Driver's and passenger's side impact airbags
- Driver's knee airbag

***Note: A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag.**

*Compatible mobile phone required. You can browse a list of AppLink-compatible apps from www.ford.co.uk or via the App Catalog available in iOS and Android stores. Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a direct call to the local Communication Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. This feature operates in more than 40 European countries and regions. SYNC AppLink and Emergency Assistance are not supported by all European languages.

Note The Bluetooth® trademark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.

Note It is an offence for drivers to use a hand-held mobile phone or similar device while driving.



Shift indicator and fuel consumption

Advises you when to change gear for maximum fuel efficiency. (Standard)



Ford Auto-Start-Stop

Designed to automatically shut down the engine to save fuel when standing still. When you want to drive off, the engine immediately restarts. (Standard on ECONetic)



Text-to-speech reader

Have your incoming text messages read to you from your compatible connected phone. You can even respond with a choice of 15 pre-set text messages (SYNC feature).

Find extra
pleasure in the
small details



Active City Stop^{®(1)}

Designed to help reduce the likelihood or consequences of your vehicle colliding with the vehicle in front in slow-moving traffic by applying the brakes if it is detected that a collision is likely. (Option)



Ford Easy-Fuel capless refuelling system

Ford Easy-fuel with its unique safeguard ensures nobody accidentally fills up with the wrong fuel. Plus, there's no dirty fuel caps to touch. (Standard)

Emergency Brake Assist^{®(1)}

Designed to recognise an emergency braking situation and optimise the pressure within the braking system to provide maximum stopping power. (Standard)



Cruise control

Simply enter the desired speed via toggle controls on the leather-trimmed steering wheel and the system will maintain the set speed. (Option)

[®]Uses sensors.
[®]Designed to operate at speeds below 18mph.
¹Safety feature.



Tyre Pressure Monitoring System¹⁾

Allows you to monitor tyre pressure while on the move. System alerts you if it detects that a tyre's pressure is too low, such as in the case of a puncture. (Standard)

Clever load space with tie-down points

The 1m³ load space allows you to store and transport your items safely. Conveniently placed tie-down points make it easier to secure loads and prevent them from moving as you drive.



Dimensions

	Van
Overall length (mm)	3969
Overall length (mm) Sport version	3982
Overall length (mm) Bumper Styling Kit	3982
Overall width with/without mirrors (mm)	1978/1709
Overall width with folded-back mirrors (mm)	1764
Overall height (mm) min	1433
Overall height (mm) max	1495
Turning circle – kerb to kerb (m)	10.2
Load area [*]	
Loadspace between wheel arches	1000mm
Load height	806mm
Load length	1296mm
Volume	1m ³
Fuel tank capacity (litres)	
Petrol	45
Diesel	45

^{*}Measured in accordance with ISO 3832. Dimensions may vary dependent on the model and equipment fitted.

Weights and loads

	Kerbweight (kg) [*]	Gross Vehicle Mass (kg)	Gross Payload (kg)	Gross Train Mass (kg)	Max. Towable Mass braked (unbraked)
ECONetic Van and ECONetic Trend Van					
1.5 Duratorq TDCi 95 PS (70 kW) (with Auto-Start-Stop), Durashift 5-speed manual	1081	1570	489	n/a [*]	n/a [*]
Van and Trend Van					
1.25 Duratec 82 PS (60 kW), Durashift 5-speed manual	1014	1500	486	2100	600 (540)
1.5 Duratorq TDCi 75 PS (55 kW), Durashift 5-speed manual	1067	1570	503	2320	750 (570)
Sport Van					
1.5 Duratorq TDCi 95 PS (70 kW), Durashift 5-speed manual	1070	1565	495	n/a [*]	n/a [*]

^{*}Represents the lightest kerbweight assuming full fluid levels and 90% fuel levels, but without driver (75kg), passengers or cargo, subject to manufacturing tolerances and options, etc., fitted. Nose weight limit is a maximum of 75 kg on all models. Gross Train Mass includes trailer weight. Gross Payload is the difference between Gross Vehicle Mass and Kerbweight with a further deduction of 75kg for the weight of the driver. **Towing limits** The performance and economy of all models will be reduced when used for towing. All trailer weights and GTM weights at 12% gradient. [•]Towing with these vehicles is not permitted. For customers who intend loading a vehicle close to Maximum payload, we suggest you also add a margin for error (5%) of GVM to kerbweight figures before calculation to reduce the risk of overloading. It is the responsibility of drivers to ensure their vehicles are legally compliant for road use.

Fuel, performance and emissions

The fuel economy figures quoted in the table below are achieved by following strict EU governed test procedures and are specifically designed to enable customers to compare vehicles from all manufacturers on a like-for-like basis. Fuel consumption is directly affected by the length of the journey; number of passengers and amount of luggage carried; individual driving style; road and traffic conditions; weather conditions; vehicle age, mileage, condition and standard of maintenance; use of vehicle features such as air conditioning; and any modifications to the vehicle such as the addition of a roof rack. Your fuel economy will vary based on these and other factors and, for these reasons, many drivers may not achieve the EU fuel economy figures (below) in day-to-day driving, although the vehicle is technically capable of doing so.

	Euro Stage	Transmission	Maximum Power PS (kW)	Torque Nm (Nm with overboost)	CO ₂ emissions (g/km) ⁹⁰	Fuel consumption mpg (L/100km) ⁹⁰			Performance ⁹		
						Urban	Extra Urban	Combined	Max. speed (mph)	0-62 mph (secs)	31-62 mph* (secs)
ECONetic Van and ECONetic Trend Van											
1.5 Duratorq TDCi (with Auto-Start-Stop)	Stage VI	5-speed manual	95 (70)	215	82	83.1 (3.4)	94.2 (3.0)	88.3 (3.2)	110	11.9	12.7
Van and Trend Van											
1.25 Duratec	Stage VI	5-speed manual	82 (60)	114	122	41.5 (6.8)	65.7 (4.3)	54.3 (5.2)	104	13.3	17.6
1.5 Duratorq TDCi	Stage VI	5-speed manual	75 (55)	190	94	65.7 (4.3)	88.3 (3.2)	78.5 (3.6)	104	13.5	13.3
Sport Van											
1.5 Duratorq TDCi	Stage VI	5-speed manual	95 (70)	215	94	65.7 (4.3)	88.3 (3.2)	78.5 (3.6)	112	10.9	11.3

^{*}In 4th gear. ⁹Ford test figures. ⁹⁰The declared Fuel/Energy Consumptions, CO₂ emissions and electric range are measured according to the technical requirements and specifications of the European Regulations (EC) 715/2007 and (EC) 692/2008 as last amended. Fuel consumption and CO₂ emissions are specified for a vehicle variant and not for a single vehicle. The applied standard test procedure enables comparison between different vehicle types and different manufacturers. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a vehicle's fuel/energy consumption, CO₂ emissions and electric range. CO₂ is the main greenhouse gas responsible for global warming. A guide on fuel economy and emissions which contains data for all new passenger car models is available at any point of sale free of charge or can be downloaded from <http://carfueldata.dft.gov.uk/>.

Mechanical features

	Van	ECOnetic Van	Trend Van	ECOnetic Trend Van	Sport Van
Steering					
Electric power-assisted steering (EPAS)	●	●	●	●	●
Suspension					
Suspension – Standard tune	●	-	●	-	-
Suspension – ECO tune with lowered ride height	-	●	-	●	-
Suspension – Sport tune with lowered ride height	-	-	-	-	●
Suspension – Front stabiliser bar	●	●	●	●	●
Technology					
Auto Start-Stop System	-	●	-	●	-
Ford Eco Mode (driver information system)	●	●	●	●	●
Gearshift Indicator	●	●	●	●	●
Engine Governors					
Speed limiter – 70 mph (diesel only)	○	○	○	○	○
Speed limiter – 62 mph (diesel only)	○	○	○	○	○
● = Standard, ○ = Option, at extra cost.					

Safety, security and driver assistance

	Van	ECOnetic Van	Trend Van	ECOnetic Trend Van	Sport Van
Safety and driver assistance					
Anti-lock brakes (ABS) ¹⁾ with electronic brake-force distribution (EBD) ¹⁾	●	●	●	●	●
Electronic Stability Programme (ESP) ¹⁾ with Traction Control ¹⁾ , Hill Start Assist ²⁾ and Emergency Brake Assist (EBA) ¹⁾	●	●	●	●	●
Emergency Brake Warning ²⁾ – Automatic flashing of hazard warning lights under heavy braking	●	●	●	●	●
Airbag – Driver’s and front passenger’s ¹⁾ •	●	●	●	●	●
Airbag – Front passenger’s airbag de-activation switch ¹⁾	●	●	●	●	●
Airbags – Front side impact airbags ¹⁾ (head and thorax; includes driver’s knee airbag)	○	○	○	○	●
Active City Stop ²⁾ (requires Quickclear heated windscreen and ESP)	○	○	○	○	○
Tyre Pressure Monitoring System (TPMS)	●	●	●	●	●
Security					
Double dead locks	●	●	●	●	●
Remote control locking with one 'Lollipop' key & one plain key	●	●	●	●	●
Ford MyKey®	○	○	○	○	○
Perimeter alarm	○	○	○	○	○
Engine immobiliser	●	●	●	●	●
● = Standard, ○ = Option, at extra cost, ¹⁾ Safety feature, ²⁾ Driver assistance feature. *Note: a rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag.					

Exterior equipment

	Van	ECOnetic Van	Trend Van	ECOnetic Trend Van	Sport Van
Design features					
Bumpers – Body colour front and rear with carbon black grille insert	●	●	●	●	-
Bumpers – Sports styled, body colour with carbon black grille insert and chrome surround	-	-	-	-	●
Door handles – Black	●	●	●	●	-
Door handles – Body colour	-	-	-	-	●
Door mirrors – Self colour housing, heated, electrically-operated, integrated side indicator	●	●	●	●	-
Door mirrors – Body colour housing, heated, electrically-operated, power-foldable, integrated side indicator, puddle lights	-	-	-	-	●
Front fog lights	○	○	●	●	●
Rear spoiler – Body colour	●	●	●	●	-
Rear spoiler – Body colour, sports-style	-	-	-	-	●
Front and rear mudflaps	○	-	○	-	-
Liftgate handle – Body colour	●	●	●	●	●
Detachable tow bar (includes 13 pin electrical kit). Deletes spare wheel	○	-	○	-	-
Windows – side panels in place of rear side glass	●	●	●	●	●
Rear window protection grille	○	○	○	○	○
Full exterior styling kit – Front skirts, sports rear bumper and rocker panel mouldings	-	-	-	-	●
● = Standard, ○ = Option, at extra cost.					

Exterior equipment

	Van	ECOnetic Van	Trend Van	ECOnetic Trend Van	Sport Van
Wheels					
Steel – 15"x6", 12-spoke wheel covers fitted with 195/55 R15 tyres	●	-	●	-	-
Alloy – 15"x6" fitted with 195/55 R15 tyres	○	-	○	-	-
Steel – 14"x6", fitted with ECOnetic wheel covers and 175/65 R14 tyres	-	●	-	●	-
Alloy – 14"x 5½" fitted with 175/65 R14 tyres	-	○	-	○	-
Alloy – 16"x6½", 12-spoke fitted with 195/45 R16 tyres	-	-	-	-	●
Alloy – 17"x7" fitted with 205/40 R17 tyres	-	-	-	-	○
Spare wheel – steel – 14"x5.5" fitted with 175/65 R14 tyre	●	●	●	●	●
Locking wheel nuts (included as standard with alloy wheels not available with steel wheels)	○	○	○	○	●
Convenience features					
Ford Easy-Fuel capless refuelling system with mis-fuel inhibitor	●	●	●	●	●
Headlights – Daytime running	●	●	●	●	●
Headlights – Twin chamber bright reflector headlights with black bezel	●	●	●	●	-
Headlights – Halogen projector with chrome bezel	-	-	-	-	●
Headlights – Automatic on/off	-	-	●	●	●
Headlights courtesy delay	●	●	●	●	●
Parking distance sensors – Rear	○	○	○	○	○
Parking distance sensors – Front and rear	○	○	○	○	-
Rear-view camera (only available with ICE Pack 71. Does not include rear parking sensors)	○	○	○	○	○
Tailgate wash/wipe (includes reverse gear wipe)	●	●	●	●	●
Wipers – Front, variable intermittent and anti-drip feature	●	●	-	-	-
Wipers – Automatic with rain sensor (includes automatic headlights and auto-dimming rear-view mirror)	○	○	●	●	●
Windscreen – Quickclear heated	○	○	●	●	●
● = Standard, ○ = Option, at extra cost.					

Interior equipment

	Van	ECOnetic Van	Trend Van	ECOnetic Trend Van	Sport Van
Design features					
Floor mats – Velour	○	○	○	○	●
Gearshift knob – Polyurethane	●	●	●	●	●
Handbrake release knob – Chrome	●	●	●	●	●
Sport pedal set with stainless steel covers	-	-	-	-	○
Steering wheel – 3-spoke	●	-	●	-	-
Steering wheel – 3-spoke, leather-trimmed	○	●	○	●	●
Steering column – Rake- and reach-adjustable	●	●	●	●	●
Audio and communication systems					
Radio/CD, MP3 compatible, 2-line display, integrated control panel, remote audio controls, four speakers, USB connectivity port with iPod® functionality (ICE Pack 62)	●	●	-	-	-
Radio/CD with DAB, MP3 compatible, 3.5" dot matrix display, extended integrated control panel, remote audio controls, four speakers, Ford SYNC (Bluetooth® hands-free phone with Voice Control System with Ford Emergency Assistance), USB/iPod® connectivity port (ICE Pack 65)	○	○	●	●	●
Radio/CD with DAB, MP3 compatible, 5" TFT display, SAT NAV, extended integrated control panel, remote audio controls, four speakers, Ford SYNC (Bluetooth® hands-free phone with Voice Control System with Ford Emergency Assistance), USB/iPod® connectivity port (ICE Pack 71)	○	○	○	○	○
Climate control					
Manual heater	●	●	●	●	●
Air conditioning – Manual control	○	○	●	●	●

● = Standard, ○ = Option, at extra cost, □ = Part of an option pack, at extra cost. *Ford recommend that this option is only fitted to vehicles which carry secured loads. *Diesel engines only. The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company is under license. Other trademarks and trade names are those of their respective owners. Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth-paired and connected mobile phone to help vehicle occupants initiate a direct call to the local Communications Centre following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions. See ford.co.uk for latest information.

Interior equipment

	Van	ECOnetic Van	Trend Van	ECOnetic Trend Van	Sport Van
Comfort and convenience					
Trip computer	●	●	●	●	●
Cruise control	○	○	○	○	●
Accessory power socket (12 V)	●	●	●	●	●
Smokers pack (in lieu of 12 V power socket)	○	○	○	○	○
Centre console – Includes tray, 2 cup holders and large stowage bin	●	●	●	●	●
Theatre style dimming courtesy light	●	●	●	●	●
Stowage pockets – Driver and Passenger seatback	–	–	–	–	●
Windows – Electrically operated front with one-touch lowering/closing on driver and passenger side	●	●	●	●	●
Seats					
Front seats – Comfort-style	●	●	●	●	–
Front seats – Sports-style (includes driver's adjustable lumbar support)	–	–	–	–	●
Front seats – adjustable head restraints	●	●	●	●	●
Front seats – Heated cushion and seatback	○	○	○	○	○
Front seat – Driver's manual height, fore/aft and rake adjustment	●	●	●	●	●
Front seat – Driver's adjustable lumbar support	○	○	●	●	●
Front seat – Passenger's manual fore/aft and rake adjustment	●	●	●	●	●
Loadspace					
Bulkhead – Full height (DIN compliant) - upper half mesh	●	●	●	●	●
Bulkhead – Half horizontal*	○	○	○	○	○
Four DIN compliant cargo tie down hooks	●	●	●	●	●
Loadspace floor rubber mat	●	●	●	●	●
Loadspace compartment side trim	●	●	●	●	●
Loadspace compartment light	●	●	●	●	●

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Trim and body colour availability

Model	Van/ ECOnetic Van	Trend Van/ ECOnetic Trend Van	Sport Van
Seat facing trim and colour	Max in Charcoal Black/Soft Charcoal	Max in Charcoal Black/Soft Charcoal	Ultimate/Lux Soft in Charcoal Black
Seat bolster trim and colour	Max in Charcoal Black	Max in Charcoal Black	Monax in Soft Charcoal Black
Door trim insert and colour	View in Charcoal Black	View in Charcoal Black	Ambassador in Charcoal Black
Centre stack bezels	Pegasus	Pegasus	Royal Black
Instrument panel colour: Upper	Charcoal Black	Charcoal Black	Charcoal Black
Instrument panel colour: Lower	Charcoal Black	Charcoal Black	Charcoal Black
Solid body colours			
Blazer Blue	●	●	●
Frozen White	●	●	●
Race Red	●	●	●
Metallic body colours			
Candy Blue (tinted clear coat)	○	○	○
Copper Pulse	○	○	○
Moondust Silver	○	○	○
Bohai Bay Mint	○	○	○
Deep Impact Blue	○	○	○
Magnetic	○	○	○
Mica body colour			
Shadow Black	○	○	○

● = Standard, ○ = Metallic and Mica paint colours are options at extra cost.

Colour and trim



Frozen White
Solid body colour



Race Red
Solid body colour



Blazer Blue
Solid body colour



Bohai Bay Mint
Metallic body colour*
(Available from 2016)



Copper Pulse
Metallic body colour*



Magnetic
Metallic body colour*



Moondust Silver
Metallic body colour*



Deep Impact Blue
Metallic body colour*



Shadow Black
Mica body colour



Candy Blue
Special metallic body colour*



Van/Trend Van

Max in Charcoal Black/Soft Charcoal
seat facing
Max in Charcoal Black seat bolster



Sport Van

Ultimate/Lux Soft in Charcoal
Black seat facing
Monax/Lux Soft in Soft Charcoal
Black/Charcoal seat bolster

*Metallic, special metallic and mica body colours are options at extra cost.

The Ford Fiesta Van is covered by the Ford Perforation Warranty for 12 years from the date of first registration. Subject to terms and conditions.

Note The vehicle images used are to illustrate body colours only and may not reflect current specification. Colours and trims reproduced within this brochure may vary from the actual colours, due to the limitations of the printing processes used.

Making life easy

Our range of finance, service and assistance options is designed with just one thing in mind – making life easy for you.

Ford Transit24

At Ford we recognise the importance of minimising downtime, inconvenience and expense – that’s why we provide first-class aftersales support.

When it comes to the service, maintenance and repair of your Ford commercial vehicles, look no further than your nearest Transit Centre. Dedicated to looking after your vehicle, Transit Centres offer specialised workshop equipment, tools and training, and can look after all your service, maintenance and warranty work.

Convenient servicing

While-you-wait servicing Your commercial vehicle can be serviced when it suits you. Late night service appointments are available at least once a week and we respond to 1link online service booking requests within twenty minutes.

Collection and delivery This can be arranged at the time of your service booking for locations within a reasonable travelling time. So that it looks its best, your vehicle will be washed.

Fleet National Pricing Maximum recommended pricing for fleets with over 25 vehicles ensures you get the best price for routine services and fixed- content job.

MOTs and more Transit Centres can handle MOTs (including Class 5 and 7 tests), tachograph servicing and speed limiting (VOSA approved).

Other benefits

Ford parts availability Ford will endeavour to ensure any parts required will either be in stock or delivered anywhere on the UK mainland by 9am the next morning.

Genuine Ford parts quality All parts are designed and engineered by Ford, to Ford standards. Parts fitted to a vehicle outside of warranty carry a ‘fitted in service’ parts warranty.

Ford diagnostics For speedy and accurate fault diagnosis, we provide a sophisticated, internet- linked vehicle diagnostics system.

Ford trained technicians Ford commercial vehicle dealers have Ford-trained technicians, supported by online technical information and a Ford technical hotline.

Unscheduled repairs When your commercial vehicles aren’t working, neither are your drivers. Our priority is to get your vehicle back on the road as quickly and as efficiently as possible.

Priority treatment for urgent repairs Initial diagnosis on urgent (vehicle off-road) repairs is carried out on arrival, with parts ordered within two hours of arrival – especially helpful when a replacement vehicle won’t do. We aim to complete most repairs the same working day.

Dedicated backup from Ford

Ford Fleet Electronic Recall Programme This simplifies the process of recalls and improves communications with the operators of affected vehicles.

Ford Fleet Service Centre A dedicated team of experienced service advisors to assist with your aftersales issues.

Ford Fleet Accident Management Whatever the make of the vehicle, we offer a free, ethical and comprehensive accident management programme.

Efficiency, accuracy and convenience are at the heart of the Ford Transit24 commercial vehicle service promise. So, whether it’s servicing, maintenance or repair you need, be sure to come and see us. For more information and to find your nearest Transit Service Dealer, visit the aftersales support section at www.ford.co.uk/fordfleet

Commercial Vehicle Finance

When it comes to financing your Ford Commercial Vehicle, our size and expertise means we’re well placed to provide you with a wide range of finance products.

Ford Credit*: Provides a range of finance plans for Commercial Vehicle customers interested in owning their vehicle.

Ford Lease^: Specialises in contract hire and leasing and provides an alternative range of finance plans which can be tailored to suit your business. Business users only.

Important Information:

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Services

To find the location of your nearest Transit Centre simply visit the Ford Dealer locator at www.fordvans.co.uk

Ford Warranty Every new Ford Fiesta Van and Ford Ranger is protected by a 3-year/ 60,000 mile* warranty^.

Ford Transit, Transit/Tourneo Custom, Transit/Tourneo Connect and Transit Courier are protected by a 3-year/100,000 mile warranty^ .

Ford Transit Chassis Cab One-Stop bodywork is covered by a 3-year/ 100,000 mile warranty^a and a 3-year Perforation Warranty provided by the bodywork supplier.

Ford Perforation Warranty Ford Ranger, Transit, Transit/Tourneo Custom, Transit/Tourneo Connect, Transit Courier and Fiesta Van are covered by the Ford Perforation Warranty^ for 12 years from the date of first registration. Please see your Ford Transit Specialist Dealer for details.

Ford Assistance Ford Transit, Transit Custom, Transit Connect and Ranger are supplied with a minimum of a 1-year Ford Assistance roadside package. Further details are available either on www.ford.co.uk or from your local Ford Dealer.

Ford Accident Repair Centres Approved Ford Accident Repair Centres meet rigorous Ford standards and are the best place to return your vehicle to its pre-accident condition.

Contacts

Ford Customer Relationship Centre In the unlikely event that your Ford Dealer can’t help you or if you need to speak to us directly, call 0203 564 4444 at local rates.

Ford Rental – local service nationwide Car and Van rental from our latest model range. Contact your local Ford Dealer for more information.

Ford Motability Call our Ford Motability team on 0345 6040019

* year 1 - unlimited mileage

^ Subject to terms and conditions



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The Government fuel figures do not express or imply any guarantee of the fuel consumption of any particular vehicle. The vehicles themselves have not been tested and there are inevitably differences between individual vehicles of the same model. In addition, a vehicle may incorporate particular modifications. Furthermore, the driver's style and road and traffic conditions, as well as the extent to which the vehicle has been driven and the standard of maintenance, will affect its fuel consumption. **Insurance groups** are only as recommended by the Association of British Insurers. You should always consult your insurance adviser for confirmation.



Ford and BP – working together to reduce fuel consumption and emissions.



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Ford Motability

Call our Ford Motability team on 0345 6040019

Finance

Ford Credit Customer Services 0345 712 5490
Ford Lease Customer Services 0344 600 1405
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