

# Ford

TOURNEO CUSTOM





VISIONARY. INGENIOUS. REMARKABLE.  
EVERY VEHICLE BEARS HIS SIGNATURE.

*Henry Ford*



Tourneo Custom Titanium L1 shown with 17" 10-spoke Dark Tarnish alloy wheels (option), in Diffused Silver metallic body colour (option).



Tourneo Custom Titanium L2 shown with rear-view camera (option), in Orange Glow metallic body colour (option).

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## *Plug-in Hybrid*

With its advanced hybrid powertrain system, the new Tourneo Custom Plug-in Hybrid has a zero-emission driving range of up to 27 miles\*, making it ideal for use in urban environments. The 1.0 litre Ford EcoBoost petrol engine provides a range extender to up to 366 miles. The front wheels are driven exclusively by an electric motor, rather than the petrol engine and power for the motor is provided by a compact 13.6 kWh liquid-cooled lithium-ion battery pack. The pack has been carefully positioned beneath the floor to preserve all of the vehicle's cabin space. The batteries can be charged both using a standard mains power supply and also the compact and fuel-efficient multi-award winning 1.0L Ford EcoBoost engine generating extra charge when required.

*Tourneo Custom Titanium Plug-in Hybrid Electric Vehicle L1 shown with bi-xenon headlights with LED daytime running lights and static cornering (option), in Chrome Blue metallic body colour (option).*

\*Results achieved under WLTP test conditions.





## Tourneo Custom Active

Discover the adventurous new Tourneo Custom Active. With its rugged off-road styling, advanced technologies and comfortable, durable interior, it's ready to help you tackle even the toughest day. Based on the Titanium series, you'll find distinctive 17" alloy wheels, unique 'Active' front grille and body cladding, bright roof rails and full-length side steps. Inside features special Nordic Blue seat trim, and for extra capability in more demanding conditions, manual transmission models are available with an optional mechanical limited-slip differential.



### Mechanical limited-slip differential

Tourneo Custom's mechanical limited-slip differential can help reduce unwanted wheelspin, especially on loose surfaces. By automatically directing torque to the wheel with the most grip, it enhances Tourneo Custom's front-wheel drive capability and delivers even greater levels of traction, stability and composure in more challenging conditions. (Option on all series with manual transmission)

Tourneo Custom L1 Active shown with 17" 5-spoke machined alloys (standard), in Orange Glow metallic body colour (option).





## *Take your seat in premium class*

When it comes to comfort and well-being, new Ford Tourneo Custom excels, offering the style and quality of a luxury saloon with the versatility and interior space of a people mover, plus seating for up to nine occupants. A wealth of thoughtful equipment provides even greater levels of refinement. The driver's seat and steering column are fully adjustable so you can find your ideal driving position. While your passengers can relax with options such as rear compartment air conditioning, reclining seat backs and luxurious leather trim.

### **Rear air suspension**

Designed to automatically adjust to maintain a constant ride height, regardless of the loading conditions, for a smoother and more comfortable ride. (Option on selected models)







## Room for everyone

**People carriers don't come any more versatile than the sensational Tourneo Custom.**

With its new conference seating layout, Tourneo Custom's spacious interior is as flexible as it is comfortable. Two versions are available: Versatile Conference Seating (standard on Zetec), offering second row individual seats, and third row 2+1 seats; and Highly Versatile Conference Seating (standard on Titanium, Active, Titanium X and Sport), with second and third row individual seats for the ultimate in versatility. Individual second row seats can rotate to face the front or the rear and all seats can fold, tumble, stow or be removed to meet your requirements.

Choose from the L1 with ample space for up to nine people, the L2 with its increased rear luggage space or the Tourneo Custom Shuttle Bus featuring Direct Access Seats.

Whichever model you favour, you'll find its adaptable interior can be easily tailored to suit your business or family transport needs.

### Tourneo Custom Shuttle Bus

With a focus on passenger comfort, the Tourneo Custom Shuttle Bus offers generous space in each of its four rows of Direct Access Seats. Rear seating is easily reached from the kerb-side sliding side door, and it's the ideal way to prioritise passenger comfort and mobility over luggage space.



Tourneo Custom L1

Tourneo Custom L2



Tourneo Custom 9 seats L1



Tourneo Custom 9 seats L2



Tourneo Custom Shuttle Bus 9 seats L2

*Main image (left): Tourneo Custom Titanium shown with Salerno Leather trim in Palazzo Grey (option).*

**Note: A rear-facing child seat must not be fitted to a second-row seat when they are rearward facing towards the third row.**





## More space, less effort

Accommodate up to nine people in high-quality comfort. Fold the rear seatbacks to create a flat workspace. Or rotate, fold, tumble or stow the rear seats in numerous different ways to create limousine-like space or to maximise the luggage area, without leaving any seats behind.

On delivery, the seats are arranged in Conference Seating mode, so that the rear seat rows face each other for easy conversation between passengers. However, the rear seats can easily be rearranged to keep everyone happy.

If you need even more room, the rear seats can be removed completely, either individually or in sets, to leave a large and versatile space for whatever you want to carry.

**Note:** A rear-facing child seat must not be fitted to a second-row seat when they are rearward facing towards the third row.



Main image (left): Tourneo Custom Titanium shown with Salerno Leather trim in Dark Palazzo Grey (option) in Conference Seating configuration.

**Note** Zetec series features third row 2+1 seating, in lieu of individual seats.



FORD TOURNEO CUSTOM Clever by design



New Tourneo Custom is the definitive Smart People Mover. Wide-opening sliding side doors and a large glazed tailgate offer easy access to the elegant and welcoming interior. While a host of thoughtful features, including convenient running boards and a range of innovative stowage solutions, provide outstanding levels of space and versatility.



Packed with space

With its generous interior space and an adaptable seating layout, Tourneo Custom is always ready to accommodate you, your passengers and your belongings.



Rear-view camera with Trailer Hitch Assist

Select reverse gear and the image from the rear-view camera displays automatically. Marker lines overlaid on the camera image indicate where the vehicle is heading. (Standard on Sport and Titanium X, option on other series)

Innovative stowage solutions

Functional storage options include cupholders and a stowage area concealed beneath a neat roller cover (only available with single front passenger seat), large front door pockets and a lockable glovebox. (Standard)



Power-operated and heated driver's seat

With 10 ways to adjust the heated driver's seat, you can find your most comfortable driving position with ease. (Standard on Titanium X and Sport, option on Titanium)

SelectShift automatic transmission

Tourneo Custom can be specified with a six-speed SelectShift automatic transmission. The transmission also provides the option of manual shifting using buttons on the gear lever. (Option on 130 PS and 185 PS models)



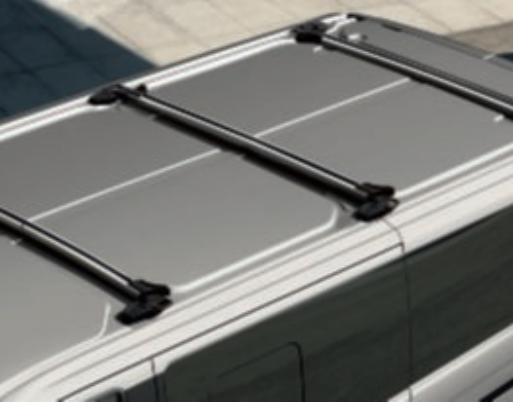
Sliding doors and running boards

Running boards fitted below the two sliding side doors make getting in and out even easier, while enhancing Tourneo Custom's luxurious style. (Standard)



Integrated roof rack

Tourneo Custom is available with an ingenious roof rack system that folds away when not in use to help improve fuel economy and reduce wind noise, versus conventional roof racks. Capable of carrying loads of up to 130 kg, the roof rack features a load stop and integrated T-slots that are compatible with standard roof rack accessories to maximise its capability and usability. (Option. Restrictions apply. Please see specification section for more details)



ISOFIX child seat fixing points

A total of four ISOFIX child seat attachment points are provided on selected second and third row seats. (Standard. Position varies by series)

**Note:** A rear-facing child seat must not be fitted to a second-row seat when they are rearward facing towards the third row.

230 V (150 W) power converter

Operate or charge your favourite devices without the need for special adaptors. Simply plug in as you would at home. (Option)



Privacy glass and rear window blinds

Integrated sunblinds can be easily raised to shield rear occupants from bright sunlight (standard on Titanium, Titanium X and Sport. Option on Zetec and Shuttle Bus) (L1 – fitted to 2nd row only, L2 – fitted to 2nd & 3rd rows).

Privacy glass adds a further level of screening and sophistication (standard on Zetec, Titanium, Titanium X and Sport, option on Shuttle Bus)







# Meet your phone's new best friend

## Ford SYNC 3

New Ford SYNC 3 integrates seamlessly with your compatible smartphone, letting you control everything from phone calls and text messaging, to music and satellite navigation – all via the 8" touchscreen, or by using remarkably simple voice commands. (Option on Zetec, standard on Titanium, Titanium X and Sport)

## SYNC 3 features

- Manage your phone, music, apps and navigation with simple voice commands
- Hear your text messages read aloud for you
- Emergency Assistance<sup>†</sup> helps occupants place an emergency call to provide emergency services with the vehicle location in their respective language
- Control SYNC-compatible apps with AppLink, while Apple CarPlay and Android Auto let you navigate your smartphone through the SYNC 3 home screen, as if it were your handset
- Colour touchscreen supports multi-touch ‘swipe’ and ‘pinch-to-zoom’ gestures



Download **FordPass Pro** from the App Store or get it on Google Play.

**Please note:** Full SYNC 3 smartphone integration is only available with iPhone 5/Android 5.0 (Lollipop) or higher. Some SYNC 3 functions require a data connection, so mobile data charges will apply. To check whether Apple CarPlay and Android Auto are available in your market, please check their official websites for the latest information.  
<sup>†</sup>Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.

# 100% connected

Only Ford can deliver a fully-connected ecosystem that’s built-in from the start. Ford has a comprehensive suite of connected services to help your business thrive, no matter how many vehicles you own.



**FordPass Connect\*** can help save you both time and hassle, as well as give you peace of mind.

- Live Traffic (two year trial)\*\* delivers regular traffic information directly to your SYNC 3 Navigation system. The technology then adjusts your recommended route based on the traffic conditions, helping you to arrive more relaxed and on time
- On-board Wi-Fi (three month trial)\*\*\* – receive up to 4G Wi-Fi for a maximum of ten devices so you and your passengers can enjoy the same connectivity on the move as you would at home
- FordPass Connect features are provided on a two year trial from date of first registration. After this, subscription charges will apply



- **Live Traffic\*\*** Sends up-to-date traffic information directly to the SYNC 3 Navigation system. The technology then adjusts the recommended route based on the traffic conditions, so you waste less time on the way to your next job
- **Local Hazard Information\*\*** Uses multiple local and national information sources to warn you of hazards on the road ahead
- **EV Features** Check battery status and locate charging locations using the ‘Find’ features

## Ford Data Services<sup>‡</sup>

With Ford Data Services and FordPass Connect you can receive vehicle data securely to either your own telematics application or via your chosen Telematics Service Provider. Data available includes: vehicle health, vehicle location, fuel usage and driving characteristics, and can be received on multiple vehicles. Data can be integrated with your existing in-house application or your chosen Telematics Service Provider.

## Ford Telematics<sup>‡</sup>

With Ford Telematics and FordPass Connect you can easily view data and manage all your vehicles using our intuitive user dashboard. The information is presented with actionable insights that deliver the data you need to manage your fleet.

NOTE If you operate up to 5 Ford vehicles you should use Ford Pass Pro. If you have more than 5 Ford vehicles then we recommend using Ford data services<sup>‡</sup> and Ford Telematics<sup>‡</sup>  
NOTE Ford Pass Pro is a free App, compatible with select smart phone platforms and is available via download. Future features may be chargeable and message and data rates may vary.  
<sup>\*</sup>FordPass Connect is a standard feature on all series. The on-board modem will be connected at the time of vehicle delivery. You may choose to opt in/out of certain data sharing.  
<sup>\*\*</sup>Live Traffic access is complimentary for the first year following the registration of a new Ford featuring SYNC 3 with navigation; thereafter a licence fee is payable.  
<sup>\*\*\*</sup>Wi-Fi hotspot (up to 4G LTE) includes complimentary wireless data trial for a limited time only that begins at the time of activation. Afterwards data bundles can be purchased from Vodafone. Please refer to their website for details of their data packages. To take advantage of the built-in Wi-Fi hotspot capability, a Ford vehicle must come with the appropriate hardware, and a data plan is required. Data coverage and service is not available everywhere and terms of your data plan, including applicable message and data rates, may apply.  
<sup>‡</sup> Ford Data Services and Ford Telematics are available for Ford vehicles with a Ford Pass Connect modem or a Ford plug in modem. Fleet/ business customers only. Subscription charges and Ford Connected service terms and conditions apply.



# Reacts before you know it

Combining information from a forward-facing camera and radar technology, new Tourneo Custom can help in various driving situations. From Pre-Collision Assist<sup>(02)</sup> (option as part of Adaptive Cruise Control) that can alert you to a potential collision, to Intelligent Speed Assist (option) that helps you stay within speed limits, Tourneo Custom is better equipped than ever to lend a helping hand.

## Intelligent Adaptive Cruise Control<sup>(02)</sup>

When activated, the system is designed to automatically restrict the vehicle's speed to the limit detected<sup>(01)</sup> by the traffic sign recognition system. The driver can also select the top speed tolerance in addition to the detected speed limit. (Option as Part of Ice Pack 25)



## Pre-Collision Assist<sup>(02)</sup>

Using radar and a camera, Pre-Collision Assist<sup>(02)</sup> keeps a watchful eye on the road ahead. The system is designed to monitor your proximity to other vehicles and pedestrians – even in the dark, when illuminated by the vehicle's headlights – and can alert you to a potential collision. If you don't respond to the system's warning signals, Active Braking<sup>(02)</sup> pre-charges the braking system and can automatically apply the brakes to help mitigate the effect of any impact. (Option as part of Adaptive Cruise Control, Standard on Titanium X)



## Adaptive Cruise Control<sup>(02)</sup>

Set your desired speed and Adaptive Cruise Control<sup>(02)</sup> will maintain a pre-set distance from the vehicle in front. If the sensors detect traffic slowing ahead, your vehicle automatically slows down. When traffic has cleared, your vehicle accelerates back to the pre-selected speed. (Option, standard on Titanium X)



## Driver Alert<sup>(02)</sup>

Designed to warn you if the system detects driving behaviour that indicates a drop in alertness levels. Initially, a warning icon is displayed in the instrument cluster, followed by a warning chime if driving alertness further declines. (Standard with Lane-Keeping Alert)



<sup>(0)</sup>Uses sensors.  
<sup>(2)</sup>Driver assistance feature.  
<sup>(1)</sup>Speed limit may vary according to road and vehicle size. Driver is responsible for adhering to the speed limit at all times.





## Senses what you can't see

Tourneo Custom benefits from the latest technology that looks out for you, your vehicle and those around you. One such system, Cross-Traffic Alert (part of optional Blind Spot Information System), is designed to help when reversing out of a parking bay where vision is obscured by vehicles parked either side. The system can provide audible and visual warnings to reduce the risk of colliding with an approaching vehicle.



### Cross Traffic Alert

Part of the Blind Spot Information System, Cross Traffic Alert is designed to scan left and right as you reverse from a perpendicular parking space. If a moving vehicle or other hazard is detected, the system will alert you with visual and audible warnings. (Option)



### Live Traffic\*

Provides you with real-time traffic information such as traffic speed, accidents and road closures, as well as alternative route guidance and mapping to help you avoid problem areas. (Available through FordPass via SYNC 3 with navigation)

\*Live Traffic access is free for the first year following the registration of a new Ford featuring SYNC 3 with navigation; thereafter there is an annual licence fee.



### Blind Spot Information System with Trailer Tow

As another vehicle enters your blind spot whilst travelling, the system is designed to alert you with a warning light built into the driver's and passenger's door mirrors. (Option)

<sup>1</sup>Uses sensors.

<sup>2</sup>Driver Assistance feature.

**Note** Driver-assist features are supplemental and do not replace the driver's attention, judgement and need to control the vehicle.



# See the road in a new light

## Enhanced lighting for outstanding visibility.

Tourneo Custom's stylish new headlights give it a strong identity. All versions incorporate daytime running lights, while the powerful Bi-Xenon headlights (option on Zetec, Titanium, Active and Sport, standard on Titanium X) provide enhanced illumination in all conditions.

### Auto high beam

Temporarily dips your headlights when it detects oncoming traffic or a vehicle ahead, and automatically reverts back to high beam for maximum visibility. (Option as part of Adaptive Cruise Control)



### Projector-style headlights with static cornering lights

When you turn the steering wheel beyond 30 degrees, cornering lights illuminate the appropriate side of the road for extra visibility at night. Operates at speeds up to 20 mph. (Standard)

### Bi-xenon headlights with static bending lights

Tourneo Custom's Bi-Xenon headlights offer superior light quality over halogen bulbs, while using less energy. Static bending lights, mounted within each headlight, illuminate corners during turns, at speeds up to 40 mph. Whenever outside light levels dictate, automatic headlights switch on to help keep the road ahead well lit. (Standard on Titanium X, option on other series)



Tourneo Custom L1 Titanium shown with 17" Dark Tarnish alloy wheels (option) in Moondust Silver metallic body colour (option).



# Efficiency

Tourneo Custom is powered by a range of high-performance Ford EcoBlue diesel engines, a new EcoBlue hybrid option and an advanced Plug-in Hybrid. All versions meet the latest emissions standards and combine plenty of usable torque for dependable performance with low running costs. Powerful, clean and refined, Ford EcoBlue diesels build on the industry-leading performance and technology of our award-winning Ford EcoBoost petrol engines.

## Key technologies include\*

- Ford Auto Start-Stop system
- Ford Smart Regenerative Charging
- Gearshift Indicator light – to aid economical driving
- Acceleration Control – unique engine calibration helps reduce fuel consumption when vehicle is driven unladen (option)
- Ford Battery Management System – improves battery life, fuel consumption and ensures ready-to-go reliability
- Selective Catalytic Reduction (SCR) system – uses AdBlue® to convert NO<sub>x</sub> emissions in the exhaust gas into nitrogen and water
- Ford Easy Fuel capless refuelling system helps to prevent accidental misfuelling



## Ford EcoBlue Hybrid technology

Tourneo Custom is available with innovative diesel mild hybrid technology. An integrated starter/generator recovers energy while the vehicle is coasting and stores it in a 48-volt lithium-ion battery. Stored energy is then used to assist the engine during driving and acceleration, as well as powering the vehicle's electrical ancillaries. The system further helps to improve fuel efficiency, particularly in stop-start driving. (Option with manual transmission)



## Plug-in Hybrid technology

The new Tourneo Custom Plug-in Hybrid features an advanced hybrid powertrain that has a zero-emission driving range of up to 27 miles\*\* and uses the 1.0-litre Ford EcoBoost petrol engine as a range extender for a total range of up to 366 miles. Offering the same interior space as the diesel version, Tourneo Custom Plug-in Hybrid provides the freedom to complete long distance journeys without the need to stop for a charge.

\*WLTP official certified data. See Fuel and CO<sub>2</sub> section for more information.

**Note** Tourneo Custom Plug-in Hybrid will be available from late 2019.

\*\*Tested with a full battery charge. Up to 27 miles of electric-only range based on results from the Worldwide Harmonised Light Vehicle Test Procedure (WLTP). Actual range varies with conditions, such as external elements, driving behaviors, vehicle maintenance, and lithium-ion battery age.

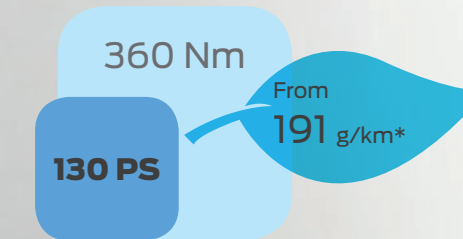
+Item covered by third party supplier's warranty, please see back cover for details.



## 2.0L Ford EcoBlue 105 PS

Tourneo Custom's Ford EcoBlue 105 PS (77 kW)/310 Nm diesel engine combines fuel efficiency (with WLTP test figures from 38.7 mpg\*\* (7.3 L/100 km) combined) with excellent driveability and refinement. State-of-the-art design helps keep running costs down without compromising on performance.

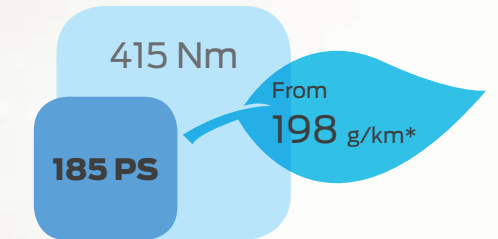
\*WLTP CO<sub>2</sub>mPas test figures. See Fuel and CO<sub>2</sub> section for more information.  
\*\*Combined fuel consumption (WLTP figures with no options).



## 2.0L Ford EcoBlue 130 PS

The Ford EcoBlue 130 PS (96 kW)/360 Nm diesel engine strikes a performance balance, delivering extra power and torque without compromising efficiency, with WLTP test figures from 38.7 mpg\*\* (7.3 L/100km).

\*WLTP CO<sub>2</sub>mPas test figures. See Fuel and CO<sub>2</sub> section for more information.  
\*\*Combined fuel consumption (WLTP figures with no options).



## 2.0L Ford EcoBlue 185 PS

The Ford EcoBlue 185 PS (136 kW) diesel engine develops 415 Nm of torque. As the most powerful engine in the range, it's the ideal choice for regular towing, while delivering fuel efficiency (from 37.2mpg\*\* (7.6L/100 km combined).

\*WLTP CO<sub>2</sub>mPas test figures. See Fuel and CO<sub>2</sub> section for more information.  
\*\*Combined fuel consumption (WLTP figures with no options).





# Technology to make your life easier

Tourneo Custom is available with a range of safety and driver assistance features to help make every drive both safer and easier.

### Active Park Assist<sup>0</sup>

When activated, sensors can identify a parking space size and automatically steer you in or out, while you control the pedals and gears. Park-Out Assist works like Active Park Assist in reverse, helping to steer you out of a parallel space. (Option)

### Roll Stability Control<sup>01)</sup>

Ford's unique roll-rate sensor helps the Roll Stability Control system to keep the tyres grounded under conditions of high centre of gravity and when driving through off-camber turns. (Standard)

### Auto Start-Stop

Automatically switches off the engine when you stop and put the vehicle in neutral. Restarts smoothly when you want to move off, helping to reduce fuel consumption. (Standard, not available on PHEV)

### Torque Vectoring Control<sup>0</sup>

Designed to improve traction, roadholding and agility when cornering by continuously optimising the engine torque distributed to each front wheel to match the amount of grip each has available. (Standard)

### Traction Control<sup>1)</sup>

If wheel slip is detected at low speed, this system can distribute more torque to the wheel with most traction. (Standard)

### Emergency Brake Assist<sup>01)</sup>

Designed to recognise an emergency braking situation and increase the pressure within the braking system to provide extra stopping power. (Standard)

<sup>0</sup>Uses sensors.  
<sup>\*</sup>Maximum towing capacity on L2 series.  
<sup>1)</sup>Safety feature.  
<sup>2)</sup>Driver assistance feature.  
<sup>\*</sup>Maximum towing capacity on L2 series.

<sup>0</sup>**Note: A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag. The safest place for children is properly restrained on the second row seats.**

### Electronic Stability Control (ESC)<sup>01)</sup>

Designed to help you maintain control in extreme driving conditions. It senses when you are deviating from your chosen line and aims to keep you on track by automatically regulating braking and engine output. (Standard)

### Impressive towing ability

With up to 2,150 kg\* maximum towing capacity, Tourneo Custom offers impressive pulling power along with a range of safety features to help keep you and your trailer secure. (Commercial users may need a digital tachograph)

### Trailer Sway Control<sup>01)</sup>

Designed to detect when trailer sway occurs and to help counteract it to bring the trailer under control. (Standard, but activated with optional Ford trailer tow attachment)

### Hill Start Assist<sup>02)</sup>

Designed to temporarily prevent you from rolling down a slope when you move your foot from the brake pedal to the accelerator pedal. It works in forward and reverse gears, so is ideal for towing and pulling heavy loads. (Standard)

### Airbags

Driver's airbag, front passenger's airbag<sup>0</sup>, front seat side thorax airbags and side curtain airbags are fitted as standard.

### Quickclear heated windscreen

Can help to demist the windscreen quickly, even on frosty mornings. (Standard)





Models Zetec

Key exterior features

- 16" alloy wheels with locking wheel nuts
- Projector-style headlights with static cornering fog lights, LED daytime running lights and courtesy delay
- Front fog lights
- Electrically-operated and heated door mirrors with body colour housings, blind spot eliminator and integrated side indicator
- Remote control central locking with two key fobs
- Front and rear parking distance sensors
- Flip-open second row windows
- Privacy glass on rear windows
- Washer fluid low-level sensor

Key interior features

- SYNC audio system with FordPass Connect, radio with DAB/AM/FM with Bluetooth®, Voice Control, AppLink, audible text messaging and privacy mode, 8" touchscreen display, integrated control panel, USB connectivity port with iPod® functionality, remote audio controls and ten speakers (ICE Pack 23)
- Versatile Conference Seating with second row individual seating, which can rotate, and third row 2+1 seats. All seats can fold, tumble, stow or be removed
- Front air conditioning with pollen filter
- Leather-trimmed steering wheel
- Cruise control with Adjustable Speed Limiter
- Carpet floor covering in passenger and luggage compartment
- Lockable glovebox
- Electrically-operated front windows with one-shot up/down on driver's side
- Rear courtesy lights with theatre-style dimming
- Driver's airbag, front passenger's airbag®, front seat side thorax airbags and side curtain airbags
- Automatic headlights



- Rain-sensing wipers
- Quickclear heated windscreen
- Manual rear seat recliner

Option pack available:  
Premium Visibility Pack

- Lane-Keeping Alert with Driver Alert
- Rear-view camera with Trailer Hitch Assist
- Auto High Beam

Engines

- 2.0L TDCi Ford EcoBlue 105 PS (77 kW)
- 2.0L TDCi Ford EcoBlue Hybrid 105 PS (77 kW)
- 2.0L TDCi Ford EcoBlue 130 PS (96 kW)
- 2.0L TDCi Ford EcoBlue Hybrid 130 PS (96 kW)



Radio/DAB with Ford SYNC  
(Standard)



Integrated roof rack  
(Option on Bus only)

**\*Note:** A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag. The safest place for children is properly restrained on the second row seats.  
**Note** The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.





Models Titanium

Key exterior features, in addition to Zetec

- 17" 10-spoke silver alloy wheels with locking wheel nuts and wheel arch extensions
- Body colour bodyside moulding
- Perimeter alarm
- Electrically-operated, heated and power-foldable auto-fold door mirrors with body colour housings, blind spot eliminator and integrated side indicator
- Rear mud flaps

Key interior features, in addition to Zetec

- SYNC audio system with FordPass Connect, radio with DAB/AM/FM with Bluetooth®, Voice Control, AppLink, audible text messaging and privacy mode, 8" touchscreen display, integrated control panel, USB connectivity port with iPod® functionality, remote audio controls and ten speakers (ICE Pack 23)
- Highly Versatile Conference Seating with second and third row individual seats
- Rear compartment air conditioning
- Integrated sunblinds on second row windows, plus third row windows on L2 models
- Illuminated vanity mirrors in sun visors

Model shown is a Tourneo Custom Titanium L1 in Chrome Blue premium body colour with Bi-Xenon headlights (option).



Option pack available: Visibility Pack – Premium

- Lane-Keeping Alert with Driver Alert
- Rear-view camera with Trailer Hitch Assist
- Auto High Beam

Engines

- 2.0L TDCi Ford EcoBlue 130 PS (96 kW)
- 2.0L TDCi Ford EcoBlue Hybrid 130 PS (96 kW)
- 2.0L TDCi Ford EcoBlue 185 PS (136 kW)
- 2.0L TDCi Ford EcoBlue Hybrid 185 PS (136 kW)
- 1.0L Plug-in Hybrid 126 PS (92 kW)



Leather seat trim (Option)



Power-operated and heated driver's seat (Option)

\*Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.

**Note** The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.

**Note** Plug-in Hybrid is fitted with 16" 10 spoke alloy wheels. Plug-in Hybrid features vary slightly, please refer to the specification section for details.





Model shown is a Tourneo Custom Titanium X L1 in Diffused Silver metallic body colour (option). Interior shows Salerno Leather trim in Palazzo Grey.

Models Titanium X

Key exterior features in addition to Titanium

- 17" 10-spoke dark tarnish alloy wheels with locking wheel nuts and wheel arch extensions
- Rear-view camera
- Bi-Xenon headlights, including LED daytime running lights and static cornering lights

Key interior features in addition to Titanium

- Leather trim (Salerno Leather in Palazzo, or Dark Palazzo)
- 10-way power-adjustable and heated driver's seat with lumbar support
- Adaptive Cruise Control



Options available:

- Enhanced Active Park Assist (includes Side Park Assist)
- Blind Spot Information with Trailer Tow and Cross Traffic Alert

Engines

2.0L Ford EcoBlue 185 PS (136 kW)/415 Nm  
2.0L Ford EcoBlue Hybrid 185 PS (136 kW)/415 Nm



Bi-xenon headlights (Standard)



Salerno Leather trim (Standard)

\*Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.  
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## Models Active

### Key exterior features in addition to Titanium

- 17" 5-spoke, machined alloy wheels with locking wheel nuts
- Colour-keyed front grille with Satin Nickel insert
- Body colour front bumper with lower accent in Magnetic Grey
- Plastic painted two-tone rear bumper in Magnetic Grey
- Extended length running boards
- Silver roof rack
- Agate Black painted mirror caps
- Active side decals in Magnetic Gloss

### Key interior features in addition to Titanium

- 10-way power-adjustable and heated driver's seat with lumbar support and cushioned tilt
- Partial leather seat trim (Casual with Glacier in Nordic Blue/Salerno Leather in Ebony)
- Blue Metallic deco spear on instrument panel

*Tourneo Custom Active L1 shown in Orange Glow metallic body colour (option).*



### Engines

2.0L TDCi Ford EcoBlue 130 PS (96 kW)  
2.0L TDCi Ford EcoBlue 185 PS (136 kW)  
2.0L TDCi Ford EcoBlue Hybrid 185 PS (136 kW)



**Colour-keyed Active grille with Satin Nickel insert**  
(Standard)



**17" 5-spoke machined alloy wheels**  
(Standard)





Model shown is a Tourneo Custom Sport L1 in Frozen White solid body colour and Bi-Xenon headlights (option).

Models Sport

Key exterior features, in addition to Titanium

- Sport styling kit – includes lower front bumper skirt with unique fog light bezel, body colour side skirts, rear bumper skirt, sports style bonnet and tailgate stripes, side stripes with Tourneo branding, and front and rear wheel arch extensions
- Unique 17" 5x2-spoke bright machined black alloy wheels with locking wheel nuts
- Sports suspension
- Five-bar front grille with gloss black painted vanes

Key interior features, in addition to Titanium

- Lane Departure Warning
- Partial leather seat trim
- 10-way power-adjustable and heated seats



Engines

185 PS (136 kW)/415 Nm



Sport stripes and grille  
(Standard)

Frozen White, Agate Black, Magnetic, Diffused Silver and Moondust Silver body colours get black stripes with orange accents (as above). Race Red, Dark Carmine Red, Chrome Blue, Blazer Blue, and Orange Glow body colours get black stripes with silver accents.



17" 5x2-spoke bright machined black alloy wheels  
(Standard)

TOURNEO





Sit back and relax

Allergy-friendly interior

Ford Tourneo Custom's interior uses materials that minimise the risk of an allergic reaction. Models fitted with air conditioning also have a high-performance pollen filter to help prevent dust and pollen entering the passenger compartment.



Shuttle Bus

Seat insert: Quadrant in Dark Palazzo Grey  
Seat bolster: City in Ebony



Zetec

Seat insert: Capitol in Ebony  
Seat bolster: City in Ebony



Zetec

Seat insert: Capitol in Palazzo Grey  
Seat bolster: City in Palazzo Grey



Titanium

Seat insert: Inroad Emboss in Palazzo Grey  
Seat bolster: Marl in Palazzo Grey



Titanium

Seat insert: Inroad Emboss in Dark Palazzo Grey  
Seat bolster: Marl in Dark Palazzo Grey



Titanium/Titanium X

Seat insert: Salerno Leather with 5 cm Horizontal Stitching in Dark Palazzo Grey  
Seat bolster: Salerno Leather in Dark Palazzo Grey



Titanium/Titanium X

Seat insert: Salerno Leather with 5 cm Horizontal Stitching in Palazzo Grey  
Seat bolster: Salerno Leather in Palazzo Grey



Active

Seat insert: Casual with Glacier in Nordic Blue  
Seat bolster: Salerno Leather in Ebony



Sport

Seat insert: Dynamo Emboss on Eton in Ebony  
Seat bolster: Salerno Leather in Ebony



FORD TOURNEO CUSTOM Colours



**Blazer Blue\*\***  
Solid body colour



**Agate Black**  
Metallic body colour\*



**Dark Carmine Red**  
Metallic body colour\*



**Orange Glow**  
Exclusive body colour\*



**Frozen White**  
Solid body colour



**Chrome Blue**  
Premium body colour\*



**Magnetic**  
Exclusive body colour\*



**Race Red\*\***  
Solid body colour



**Diffused Silver**  
Exclusive body colour\*



**Moondust Silver**  
Premium body colour\*

**Note** The images used are to illustrate body colours only and may not reflect the vehicle described. Colours and trims reproduced within this brochure may vary from the actual colours, due to the limitations of the printing processes used.  
\*Premium and Exclusive body colours are options, at extra cost.  
The Ford Tourneo Custom is covered by the Ford Corrosion Protection Warranty for 12 years from the date of first registration. Subject to terms and conditions.

FORD TOURNEO CUSTOM Wheels and tyres



**16"**  
**10-spoke silver alloy wheel with locking wheel nuts**  
(Standard on Zetec and PHEV Titanium models, option on Shuttle Bus)



**17"**  
**bright machined black alloy wheel with locking wheel nuts**  
(Standard on Sport)



**17"**  
**5-spoke machined alloy wheel, with locking wheel nuts**  
(Standard on Active)



**17"**  
**10-spoke silver alloy wheel with locking wheel nuts**  
(Standard on Titanium)



**17"**  
**10-spoke Dark Tarnish alloy wheel, with locking wheel nuts**  
(Standard on Titanium X)





**Brink®+ detachable tow bar**

For extra transport and stowage capability, the tow bar can tow up to 2,150 kg\* depending on engine and series (not compatible with air suspension). The tow bar can be detached if not in use. Fixed tow bar also available. (Accessory)



**Rubber floor mats**

Tray style rubberised all-weather floor mats are tailor-made to fit and help to protect against dirt and damp. The driver's mat is securely fixed directly onto the vehicle's floor to help prevent it from slipping. Available for front and rear to suit conference seating. (Accessory)



**Boot Liner**

With Tourneo Custom logo and 50 mm high lip around the edges helping to provide additional protection to the load compartment area. Available for short wheelbase and long wheelbase vehicles. (Accessory)

**Integrated roof rack**

Set of three bars which can fold level with the roof line when not in use. Features load stop and integrated T-slots that are compatible with standard roof rack accessories to maximise the roof rack capability and usability. (Option on Zetec, Titanium and Titanium X, and Accessory) Restrictions apply. Please see specification section for more details.

**ClimAir®+ wind deflectors**

Help to reduce wind turbulence and noise, allowing you a more enjoyable drive with the front windows down, even during light rain. (Accessory)

**Engine undershield**

Tough corrosion-resistant metal undershield protects engine from accidental stone and kerb damage. Easily removed for oil changes and routine servicing. (Option and Accessory)

**ARP+ running boards**

Set of two running boards made from aircraft quality, high-strength aluminium with black rubber anti-slip coating. (Accessory)

**Mud flaps**

Contoured rear mud flaps help to protect the bodywork of your Tourneo Custom from stone chips and road spray. (Option and Accessory)

**Xvision+ parking distance sensors**

Make difficult manoeuvres easy with Xvision parking distance sensors. An audible warning helps you to judge parking distances. (Accessory)

**Alloy wheels**

A choice of 17" alloy wheels are available for the Tourneo Custom with matching locking wheel nuts. (Accessory)

**Thule®+ roof box®+**

Designed to carry a wide variety of loads and protect them from weather and theft. All offered models come with dual-opening for easy access. (Maximum permitted roof load 300 litres) (Accessory, available in various sizes)



For more information about accessories visit [www.ford-accessories.co.uk](http://www.ford-accessories.co.uk)  
Visit [www.fordlifestylecollection.com](http://www.fordlifestylecollection.com) for a range of Ford branded items

Fitment of accessories may have an impact on your vehicle's fuel consumption.  
+Item covered by third party supplier's warranty, please see back cover for details.  
\*Towing capacity depends on engine and vehicle series, please refer to vehicle weight and load specifications.





Ford Programmable Battery Guard

This patented battery guard system ensures you'll never be stranded with a flat battery. Set a time for battery use without the engine running, create profiles for battery use (heavy or light use, with and without additional batteries) and protect your battery from starter motor overload. This highly functional unit is packed with features. (Option)

Twin high-performance AGM batteries

Available for higher electrical loads, providing improved reliability when deep-cycling. (Option)




Dimensions (mm)

	8/9-seat Tourneo Custom	
	L1	L2
Overall length	4973	5340
Overall width (with/without mirrors)	2272/1986	2272/1986
Overall height*	1959-1979	1954-1977
Side door entry width	930	930
Luggage space between wheel arches	1351	1351
Luggage space width	1752	1752
Luggage space floor to roof	1294	1294
Luggage space length (at base of third row seats)	650	1017
Luggage capacity (litres)		
Luggage capacity (behind third row of seats) (excludes Shuttle Bus)	1200	1900
Turning circle (m)		
16" wheels, kerb to kerb/wall to wall	11.6/12.2	12.8/13.4
17" wheels, kerb to kerb/wall to wall	11.8/12.3	13.0/13.5


L1 = Short wheelbase, L2 = Long wheelbase. All dimensions (shown in mm) are subject to manufacturing tolerances and refer to minimum specification models and do not include additional equipment. These illustrations are for guidance only. \*Height dimensions show the range from minimum to maximum of a fully laden, lowest payload vehicle to unladen highest payload vehicle.

Tourneo Custom L1




2.1 cu.m\*  
Rear seats folded

1.2 cu.m\*  
All seats upright




Tourneo Custom L2



2.8 cu.m\*  
Rear seats folded

1.9 cu.m\*  
All seats upright



\*SAE Method.

Special Vehicle Options

	SVO Code	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Body							
Electrical							
Engine RPM Speed Control (1300-3000)	A003	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Auxiliary fuse panel	A526	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Beacon Preparation Pack – Switch and wiring front and rear (includes Auxiliary fuse panel A526 and Mini Overhead Console Single DIN) (Not to be ordered with Smart Digital Tachograph A100)	A606	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trailer tow electrics – Trailer tow electrics (connector and wiring) without the tow bar (Not to be ordered with RPO trailer tow attachment (CHJ/NFJ)	A055	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Ford Programmable Battery Guard – Patented 10-mode programmable battery guard system capable of protecting Ford and 3rd party battery (not available with 230 V power converter)	A540	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DPF Manual Regeneration Initiation	A660	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smart Digital Tacho	A100	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taxi Rear Seat Pack 1	EX			<input type="checkbox"/>	<input type="checkbox"/>		





Fuel economy and CO<sub>2</sub> emissions

Engine	2.0L Ford EcoBlue 105 PS (77 kW)	2.0L Ford EcoBlue 130 PS (96 kW)	2.0L Ford EcoBlue 130 PS (96 kW)	2.0L Ford EcoBlue 130 PS (96 kW)	2.0L Ford EcoBlue 185 PS (136 kW)	2.0L Ford EcoBlue 185 PS (136 kW)	2.0L Ford EcoBlue 185 PS (136 kW)	1.0L Ford EcoBoost 126 PS
Transmission	6-speed manual	6-speed manual	6-speed manual	6-speed automatic	6-speed manual	6-speed manual	6-speed automatic	1 Speed Automatic
Available on	Shuttle Bus, Zetec	Zetec, Titanium	Zetec, Titanium	Shuttle Bus, Zetec, Titanium	Titanium, Titanium X, Sport	Titanium X	Titanium, Titanium X, Sport	Titanium
Euro Stage	Stage 6.2 + DPF	Stage 6.2 + DPF	HEV + DPF	Stage 6.2 + DPF	Stage 6.2 + DPF	HEV + DPF	Stage 6.2 + DPF	Stage 6.2
Maximum Power PS (kW)	105 PS (77 kW)	130 PS (96 kW)	130 PS (96 kW)	130 PS (96 kW)	185 PS (136 kW)	185 PS (136 kW)	185 PS (136 kW)	126 PS (92 kW)
Torque Nm	310	360	360	360	415	415	415	455
CO <sub>2</sub> emissions (WLTP) <sup>00</sup>	191-199	198-206	191-200	213-221	204-206	198	219-222	75

Engine	2.0L Ford EcoBlue 105 PS (77 kW)	2.0L Ford EcoBlue 130 PS (96 kW)	2.0L Ford EcoBlue 130 PS (96 kW)	2.0L Ford EcoBlue 130 PS (96 kW)	2.0L Ford EcoBlue 185 PS (136 kW)	2.0L Ford EcoBlue 185 PS (136 kW)	2.0L Ford EcoBlue 185 PS (136 kW)	1.0L Ford EcoBoost 126 PS
Combined Fuel Consumption <sup>00</sup> (WLTP figures with no options)								
Lowest Performing MPG (L/100km) Overall	37.2 (7.6)	36.2 (7.8)	37.2 (7.6)	33.6 (8.4)	36.2 (7.8)	37.2 (7.6)	33.7 (8.4)	–
Highest Performing MPG (L/100km) Overall	38.7 (7.3)	37.7 (7.5)	38.7 (7.3)	34.9 (8.1)	36.2 (7.8)	37.2 (7.6)	33.7 (8.4)	–
UF weighted CO <sub>2</sub> mass emission Overall [g/km]	–	–	–	–	–	–	–	75
UF weighted Fuel Consumption Overall [L/100km]	–	–	–	–	–	–	–	3.3
Equivalent All-Electric Range Overall [km]	–	–	–	–	–	–	–	42.8

<sup>00</sup>The declared Fuel/Energy Consumptions, CO<sub>2</sub>-Emissions and Electric range are determined according to the technical requirements and specifications of the European Regulations (EC) 715/2007 and (EU) 2017/1151 as last amended. Light Duty Vehicles type-approved using the World Harmonised Light Vehicle Test Procedure (WLTP) have Fuel/Energy Consumptions and CO<sub>2</sub>-Emission information for both New European Drive Cycle (NEDC) and WLTP. WLTP is a new, more realistic test procedure for measuring fuel consumption and CO<sub>2</sub> emissions and will fully replace the NEDC latest by end of the year 2020. The applied standard test procedure enables comparison between different vehicle types and different manufacturers. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel/energy consumption, CO<sub>2</sub> emissions and electric range. CO<sub>2</sub> is the main greenhouse gas responsible for global warming. A guide on fuel economy and CO<sub>2</sub> emissions which contain data for all new passenger car models is available at any point of sale free of charge or can be downloaded under <http://carfueldata.dft.gov.uk>.



WWW

**Full features and specifications (not located in the printed brochure)**  
To review the full features and specifications, download the digital ebrochure or view the interactive brochure. These can be downloaded from: [www.ford.co.uk](http://www.ford.co.uk) or scan the code.



Weights and loads

	Max gross payload (excluding driver/ passenger) (kg) <sup>900</sup>	Gross vehicle mass (kg)	Min kerb mass (excluding driver/ passenger) (kg) <sup>*</sup>	Front axle plated mass (kg)	Rear axle plated mass (kg)	Axle ratio <sup>9</sup>	Max. GTM (kg)	Max trailer mass range (kg) (a)	
								Braked	Unbraked
Touneo Custom L1									
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	864	3190	2326	1625	1640	4.43	5040	2000	750
2.0 TDCi Ford Ecoblue 105 PS (77 kW) mHEV	837	3190	2353	1625	1640	4.43	5040	1950	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	799-864	3190	2326-2390	1625	1640	4.43	5190	2150	750
2.0 TDCi Ford EcoBlue 185 PS (136 kW)	788-799	3190	2390-2401	1625	1640	4.43	5190	2100-2150	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW) automatic transmission	801-866	3240	2374-2438	1675	1640	3.39	4240	1150	750
2.0 TDCi Ford EcoBlue 185 PS (136 kW) automatic transmission	790-801	3240	2438-2449	1675	1640	3.39	4240	1100-1150	750
2.0 TDCi Ford EcoBlue Hybrid 130 PS (96 kW) mHEV	772-837	3190	2353-2417	1675	1640	4.43	5190	2100	750
2.0 TDCi Ford EcoBlue 185 PS (136 kW) Sport Manual	847	3190	2342	1625	1640	4.43	5240	2150	750
2.0 TDCi Ford EcoBlue 185 PS (136 kW) Sport Auto	854	3240	2385	1675	1640	3.39	4140	1000	750
2.0 TDCi Ford EcoBlue Hybrid 185 PS (136 kW) mHEV	769	3190	2421	1675	1640	4.43	5190	2100	750
1.0 Plug-in Hybrid 126 PS (92 kW) – 1-speed automatic	630	3240	2609	1750	1640	–	–	–	–

Weights and loads

	Max gross payload (excluding driver/ passenger) (kg) <sup>900</sup>	Gross vehicle mass (kg)	Min kerb mass (excluding driver/ passenger) (kg) <sup>*</sup>	Front axle plated mass (kg)	Rear axle plated mass (kg)	Axle ratio <sup>9</sup>	Max. GTM (kg)	Max trailer mass range (kg) (a)	
								Braked	Unbraked
Touneo Custom L2									
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	817-818	3190	2372-2373	1725	1640	4.43	5040	1950	750
2.0 TDCi Ford EcoBlue Hybrid 105 PS (77 kW) mHEV	840-841	3240	2399-2400	1725	1640	4.43	5040	1900	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	753-818	3190	2372-2436	1725	1640	4.43	5190	2100	750
2.0 TDCi Ford EcoBlue 185 PS (136 kW)	750-753	3190	2436-2440	1725	1640	4.43	5190	2100	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW) automatic transmission	755-820	3240	2420-2484	1725	1640	3.39	4240	1100	750
2.0 TDCi Ford Ecoblue 185 PS (136 kW) automatic transmission	752-755	3240	2484-2488	1725	1640	3.39	4240	1100	750
2.0 TDCi Ford EcoBlue Hybrid 130 PS (96 kW) mHEV	776-841	3240	2399-2463	1725	1640	4.43	5190	2050	750
2.0 TDCi Ford EcoBlue 185 PS (136 kW) Sport Manual	806	3190	2383	1725	1640	4.43	5240	2100	750
Shuttle Bus 320 L2									
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	858	3190	2331	1725	1640	4.43	4990	1850	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	858	3190	2331	1725	1640	4.43	5190	2050	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW) (with automatic transmission)	861	3240	2379	1725	1640	3.39	4240	1050	750

L1 = Short wheelbase. L2 = Long wheelbase. <sup>900</sup>The illustrated axle ratio shown is one available dependent upon model, GVM and engine combination. <sup>900</sup>**Gross Payload** = Gross vehicle mass, less kerb mass. **GVM** = Gross vehicle mass. The total permissible all-up weight of a rigid vehicle – i.e. with body, payload, ancillaries, fuel, oil, water, driver and crew. <sup>\*</sup>**Kerb mass** is affected by many factors such as bodystyles, engines and options (Different series will have different kerb masses), including 100% full fluids, 90% full fuel tank and without the driver (75 kg), crew or cargo. Payload within this guide is the difference between gross vehicle mass (GVM) and kerb mass. It must be noted that actual weight will always be subject to manufacturing tolerances which may result in payload variations between this guide and actual weight. **NB:** It is the responsibility of the vehicle operator to ensure their vehicles are legally compliant for road use. **(a)** Max braked trailer mass is dependent on chosen engine power and dependent on the additional options/equipment selected. **GTM** = Gross train mass. The total permissible all-up weight of a rigid vehicle (see GVM) together with its trailer and load.



Model availability

	320 L1	320 L2	320 Sport L1	320 Sport L2		320 L1	320 L2	320 Sport L1	320 Sport L2
Tourneo Custom					Tourneo Custom Shuttle Bus				
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	⊗	⊗			2.0 TDCi Ford EcoBlue 105 PS (77 kW)		⊗		
2.0 TDCi Ford EcoBlue Hybrid 105 PS (77 kW) mHEV	⊗	⊗			2.0 TDCi Ford EcoBlue 130 PS (96 kW)		⊗		
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	⊗	⊗			2.0 TDCi Ford EcoBlue 130 PS (96 kW) 6-speed automatic		⊗		
2.0 TDCi Ford EcoBlue Hybrid 130 PS (96 kW) mHEV	⊗	⊗							
2.0 TDCi Ford EcoBlue 130 PS (96 kW) 6-speed automatic	⊗	⊗							
2.0 TDCi Ford EcoBlue 185 PS (136 kW)	⊗	⊗	⊗	⊗					
2.0 TDCi Ford EcoBlue Hybrid 185 PS (136 kW) mHEV	⊗	⊗							
2.0 TDCi Ford EcoBlue 185 PS (136 kW) 6-speed automatic	⊗	⊗	⊗						
1.0 Plug-in Hybrid 126 PS (92 kW) – 1-speed automatic	⊗								

L1 = Short wheelbase, L2 = Long wheelbase. All engines are Stage 6 unless stated. \*Plug-in Hybrid Pterol engine is available from December 2019.

Styling and appearance

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Wheels						
Steel – 16"x6½" with full wheel covers (Fitted with 215/65 R16 BSW tyres)*	■					
Alloy – 16"x6½" 10-spoke (Fitted with 215/65 R16 BSW tyres)* (includes locking wheel nuts)	□	■				
Alloy – 17"x7" 10-spoke, Sparkle Silver finish (Fitted with 235/55 R17 BSW tyres)* (includes locking wheel nuts)			■			
Alloy – 17" x 7 5-spoke, alloy match wheels (Fitted with 215/60 R17C 109/107T tyres)* (includes locking wheel nuts)				■		
Alloy – 17"x7" 10-spoke, Dark Tarnish finish (Fitted with 235/55 R17 BSW tyres)* (includes locking wheel nuts)					■	
Alloy – 17"x7" 5x2-spoke, Bright/Machined Black finish (Fitted with 235/55 R17 BSW tyres)* (includes locking wheel nuts)						■
Spare – Full-size steel with tool kit (standard with 16" wheels)	■	■				
Spare – Mini steel with tool kit available with 17" wheels (Free of charge option on Titanium/Active)			□	□	◻	■
Tyre inflator kit (includes less spare wheel)					■	

Styling and appearance

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Design Features						
Bodyside mouldings – Body colour			■		■	■
Front grille – 5 bar, gloss black painted fins						■
Front grille – 5 bar, chrome surround colour	■	■	■		■	
Colour keyed Active grille with Satin Nickel insert				■		
Body colour front bumper with lower accent in Magnetic grey				■		
Plastic painted two-tone rear bumper in Magnetic grey				■		
Front bumper – Body colour	■	■	■		■	■
Rear bumper – Body colour	■	■	■		■	■
Door handles – Body colour	■	■	■	■	■	■
Tailgate handle – Body colour	■	■	■	■	■	■
Sport styling kit – Body colour front lower bumper skirt, side skirts, rear bumper skirt corners and front and rear wheel arch extensions. Unique fog light bezel plus twin stripes on bonnet, rear liftgate and front lower bumper						■
Privacy glass – passenger compartment (37% luminous transmittance)	□	■	■	■	■	■
Light tinted glass – passenger compartment (78% luminous transmittance)	■	□	□	□	□	
Paint						
Paint – Solid	■	■	■	■	■	■
Paint – Premium	□	□	□	□	□	□
Paint – Exclusive	□	□	□	□	□	□

Standard

Option at extra cost

Part of an option pack at extra cost

\*The wheel you choose will be fitted with the tyre size noted, but no choice of tyre brand is available.



Driving experience

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Driver Assistance						
Speed Limiter – 62 mph (100 km/h)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trailer Sway Control (TSC) <sup>1)</sup> (activated with Ford trailer tow attachments) (Only with manual transmission on Sport, not available with PHEV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lane-Keeping Alert <sup>2)</sup> (includes Driver Impairment Monitor <sup>2)</sup> and Auto High Beam Assist <sup>2)</sup> , mid-series instrument cluster and Quickclear heated windscreen)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Cruise control <sup>2)</sup> (includes Adjustable Speed Limiter <sup>2)</sup> )	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
Adaptive Cruise Control (includes Pre-Collision Assist <sup>2)</sup> with Pedestrian Detection <sup>2)</sup> and Lane-Keeping Aid)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Intelligent Adaptive Cruise Control (includes Traffic Sign Recognition and Pre-Collision Assist <sup>2)</sup> and leather-trimmed steering wheel) (only available as part of ICE Pack 25)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Blind Spot Information System with Cross Traffic Alert <sup>2)</sup> (Not available with PHEV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking distance sensors – Front and rear	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rear-view camera	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Exterior Lighting						
Headlights – Projector-style halogen reflector lights with static cornering fog lights	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
Headlights – Bi-Xenon headlights with static cornering lights		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Headlights – LED daytime running lights	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Headlights – Automatic on/off (includes autowipers)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Headlights – Courtesy delay, 30 seconds duration	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fog lights – Front	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fog lights – Front with adaptive cornering	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Suspension						
Front, independent MacPherson struts, coil springs, stabiliser bar and gas-pressurised shock absorbers. Rear, leaf springs and gas-pressurised shock absorbers	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rear air suspension (Not available with Towbar, SVO Trailer Tow Electrics or Integrated Roof Rack)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Instruments and Controls						
Tyre Pressure Monitoring System (TPMS) <sup>1)</sup>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Option Packs						
Visibility Pack Low – Quickclear heated windscreen, washer fluid sensor and electrically-operated, auto-foldable and heated mirrors	<input type="checkbox"/>					
Visibility Pack Premium – Lane-Keeping Alert (including Auto High Beam Assist <sup>2)</sup> and Driver Impairment Monitor <sup>2)</sup> ), rear-view camera, washer fluid sensor		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Performance and efficiency

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Engine						
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
2.0 TDCi Ford EcoBlue 130 PS (96 kW) – 6-speed Automatic Transmission	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
2.0 TDCi Ford EcoBlue 130 PS (96 kW) mHEV		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
2.0 TDCi Ford EcoBlue 185 PS (136 kW)			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2.0L TDCi Ford EcoBlue 185 PS (136 kW) mHEV					<input checked="" type="checkbox"/>	
2.0 TDCi Ford EcoBlue 185 PS (136 kW) – 6-speed Automatic Transmission			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
1.0 Ford EcoBoost 126 PS PHEV			<input checked="" type="checkbox"/>			
Instruments and Controls						
Trip computer – Distance to empty, instant and average fuel consumption, average speed, outside temperature	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Water in fuel filter with sensor	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Technology						
Auto-Start-Stop system (Not available on PHEV)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Acceleration control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Coated diesel particulate filter (cDPF)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fuel tank – 70 litres	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Urea after treatment system – 21 litre	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Power-assisted steering (PAS)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Gear Shift Indicator Light	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Standard

Option at extra cost

Part of an option pack at extra cost

\*For details of the configurations available, please consult your Ford Dealer. **Please note:** Configurable locking must be defined at the time of order, it cannot be ordered as a Dealer-fitted option or accessory. <sup>1)</sup>Safety feature, <sup>2)</sup>Driver Assistance feature.



Comfort and convenience

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Interior convenience						
Bottle holder – Twin, 2-litre bottle capacity, fascia-mounted with roller cover	Standard	Standard	Standard	Standard	Standard	Standard
Glovebox – With lid and A4 file storage capability	Standard					
Glovebox – Lockable		Standard	Standard	Standard	Standard	Standard
Smokers' Pack – Cigar lighter and ash cup	Option at extra cost	Option at extra cost	Option at extra cost	Option at extra cost	Option at extra cost	Option at extra cost
Storage – Front door map pockets	Standard	Standard	Standard	Standard	Standard	Standard
Storage – Storage compartment on fascia top with lift-up lid	Standard	Standard	Standard	Standard	Standard	Standard
Sunblinds – Second and third row (second row only on L1)	Option at extra cost	Option at extra cost	Standard	Standard	Standard	Standard
Audio and Communication Systems						
Radio with DAB/AM/FM, SYNC with Bluetooth®, 4.2" TFT display, remote audio controls, integrated control panel, USB connectivity port with iPod® functionality, includes ten speakers MUST BE SELECTED AS A MANDATORY OPTION ON SHUTTLE BUS UNLESS ICE PACK 23, 24 OR 25 IS SELECTED (ICE Pack19)	Option at extra cost					
Radio with DAB/AM/FM, SYNC (includes Emergency Assistance*) with Bluetooth®, Voice Control, AppLink, audible text messaging and privacy mode, 8" touchscreen display, integrated control panel, USB connectivity port with iPod® functionality, remote audio controls, includes ten speakers MUST BE SELECTED AS A MANDATORY OPTION ON ZETEC SERIES UNLESS ICE PACK 24 OR 25 IS SELECTED (ICE Pack 23)		Option at extra cost	Standard	Standard		Standard
Radio with DAB/AM/FM, navigation system, SYNC (includes Emergency Assistance*) with Bluetooth®, Voice Control System, AppLink, audible text messaging and privacy mode, 8" touchscreen display, extended integrated control panel, USB connectivity port with iPod® functionality, remote audio controls, includes ten speakers (ICE Pack 24)	Option at extra cost	Option at extra cost	Option at extra cost	Option at extra cost	Standard	Option at extra cost
AM/FM Radio with DAB, embedded navigation, Intelligent Adaptive Cruise Control, Ford SYNC 3 (includes Emergency Assistance*) with Bluetooth®, Voice Control System, AppLink, audible text messaging and privacy mode, 8" touchscreen display, extended integrated control panel, FordPass Connect modem, two USB connectivity ports with iPod® functionality, remote audio controls, includes ten speakers (ICE Pack 25)	Option at extra cost	Option at extra cost	Option at extra cost	Option at extra cost	Option at extra cost	Option at extra cost
Climate Control						
Air conditioning – Front		Standard	Standard	Standard	Standard	Standard
Air conditioning – Front and Rear	Option at extra cost	Option at extra cost	Standard	Standard	Standard	Standard
Heater – Rear	Option at extra cost	Option at extra cost				
Heater – Positive Temperature Co-efficient (PTC)	Standard	Standard	Standard	Standard	Standard	Standard
Interior Lighting						
Courtesy lights – Header-mounted, front with map reading lights and theatre dimming	Standard	Standard	Standard	Standard	Standard	Standard
Courtesy lights – Footwell illumination (side load door only)	Standard	Standard	Standard	Standard	Standard	Standard
Courtesy lights – Rear seat courtesy lights with theatre dimming	Standard	Standard	Standard	Standard	Standard	Standard
Loadspace compartment lights	Standard	Standard	Standard	Standard	Standard	Standard

Comfort and convenience

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Seating						
Driver's seat – 10-way heated (fore/aft, recline, height, tilt, and lumbar) with armrest	Standard	Standard	Standard	Standard		
Driver's seat – Power 10-way heated (fore/aft, recline, height, tilt, and lumbar) with armrest			Option at extra cost	Option at extra cost	Standard	Standard
Front passenger's seat – Single, 10-way heated (fore/aft, recline, height, tilt, and lumbar) with armrest	Standard	Standard	Standard	Standard	Standard	Standard
Front passenger's seat – Dual, fixed and heated with tray table (not available on Shuttle Bus and RAS,LWB with 17" alloys when a spare wheel is necessary and with 17" alloys if Roof Rack or Automatic transmission specified)		Option at extra cost	Option at extra cost	Option at extra cost		
Rear seats – Second row, triple single seats, foldable and detachable		Standard	Standard	Standard	Standard	Standard
Rear seats – Second row, dual seat	Standard					
Rear seats – Third row, triple wide seats (2+1), foldable and detachable		Standard				
Rear seats – Third row, triple single seats, foldable and detachable			Standard	Standard	Standard	Standard
Rear seats – Third row, double seat	Standard					
Rear seats – Fourth row narrow triple seats	Standard					
Rear seats – Recline and second row armrests		Standard	Standard	Standard	Standard	Standard

Standard

Option at extra cost

Part of an option pack at extra cost

**Note:** The Bluetooth® Wordmark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited is under licence. Other trademarks and trade names are those of their respective owners.  
\*Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a direct call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.



Comfort and convenience

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Instruments and Controls						
Steering column – Rake and reach-adjustable	■	■	■	■	■	■
Door mirrors – Blind spot eliminator and integrated side indicator	■	■	■	■	■	■
Door mirrors – Automatic power-foldable, electrically-operated and heated	■	■	■	■	■	■
Door mirrors – Black caps	■					
Door mirrors – Body colour caps		■	■	■	■	■
Wipers – Front, variable/intermittent with electric wash	■					
Wipers – Automatic with rain sensor (includes automatic headlights)	◻	■	■	■	■	■
Steering wheel – 4-spoke, leather-trimmed	■	■	■	■	■	■
Gearshift knob – Moulded	■					
Gearshift knob – Leather-trimmed		■	■	■	■	■
Sunvisor – Driver and passenger, illuminated	■	■	■	■	■	■
Windows – Electrically-operated front with one-touch lowering on driver's side	■	■	■	■	■	■
Technology						
Ford Easy Fuel capless refuelling system with misfuel inhibit	■	■	■	■	■	■
Windscreen – Quickclear heated	◻	■	■	■	■	■

Safety and security

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Safety						
Anti-lock braking system (ABS) with electronic brake-force distribution (EBD) <sup>1)</sup>	■	■	■	■	■	■
Airbag – Driver's <sup>1)</sup>	■	■	■	■	■	■
Airbag – Front passenger's <sup>2)</sup> (includes passenger's airbag deactivation switch)	■	■	■	■	■	■
Airbag – Front side and curtain airbags <sup>1)</sup>	■	■	■	■	■	■
Seat belts – 3-point diagonal inertia reel (all seats) <sup>1)</sup>	■	■	■	■	■	■
ISOFIX child seat – 3 attachments – Centre (2nd and 3rd row) and driver's side (2nd row) seats <sup>1)</sup>	■					
ISOFIX child seat – 4 attachments – Centre (3rd row), driver's and passenger's side (2nd row) and passenger's side (3rd row)		■				
ISOFIX child seat – 4 attachments – driver's and passenger's side (2nd and 3rd row)			■	■	■	■
First aid kit	◻	◻	◻	◻	◻	◻
Security						
Alarm – Perimeter	◻	◻	■	■	■	■
Immobiliser – Passive Anti-Theft System (PATS) (insurance-approved Category 2 immobiliser)	■	■	■	■	■	■
Locks – Power central locking	◻	◻	◻	◻	◻	◻
Locks – Power door deadlocks, shielded with strengthened mountings	■	■	■	■	■	■
Locks – Remote control central locking with one key fob	■					
Locks – Remote control central locking with 2 key fobs		■	■	■	■	■
Locks – Fleet key	◻	◻	◻	◻	◻	◻
Locks – Configurable 2-stage unlocking*	■	■	■	■	■	■
Locks – Auto relocking, doors relock after 45 seconds if no door is opened	■	■	■	■	■	■
Locks – Audio mis-lock feedback, audible signal if a door is ajar when locking activated	■	■	■	■	■	■
Locks – Auto locking on drive-away, doors automatically lock at 5 mph	◻	◻	◻	◻	◻	◻

Standard ■

Option at extra cost ◻

Part of an option pack at extra cost ◻

\*For details of the configurations available, please consult your Ford Dealer. **Please note:** Configurable locking must be defined at the time of order, it cannot be ordered as a Dealer-fitted option or accessory. **\*Note: A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag.** <sup>1)</sup>Safety feature, <sup>2)</sup>Driver assistance feature.

Safety and security

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Brakes						
Dual-circuit, with self-adjusting servo-assistance and ABS – Front and rear discs						
Electronic Stability Control (ESC) <sup>1)</sup>						
Hill Start Assist (HSA) <sup>2)</sup>						
Emergency Brake Assist (EBA) <sup>1)</sup>						
Emergency Brake Warning <sup>1)</sup>						

Utility

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Body						
Doors – Driver's and passenger's side sliding glazed doors						
Doors – Glazed rear liftgate with wash/wipe						
Running boards – Door length (covering sliding door opening)						
Extended length running boards						
Side windows – Second row, flip-open						
Side windows – Second row, fixed						
Side windows – Third row, fixed						
Rear window – Heated						
Carpet and Trim						
Floor covering – Rubber						
Floor covering – Carpet						
Assist handle – Located on B-pillar						

Utility

	Shuttle Bus	Zetec	Titanium	Active	Titanium X	Sport
Certification						
Vehicle Identification Number – Visible						
Electrical						
Battery – Cold start (-20°C)						
Battery – Twin High Performance deep-cycle AGM batteries (2 x 80 Ah capacity, 800 CCA batteries)						
Alternator – Extra heavy-duty (240 Amp)						
Power point socket – 12 V (located on instrument panel and in stowage bin)						
Power point socket – 12 V (located in rear)						
Power point – 150 Watt (230 volt) power converter						
Exterior Functional						
Roof rack – Integrated and stowable (not available with rear air suspension) (On Sport available as an option from early 2020)						
Silver roof rack						
Mudflaps – Front						
Mudflaps – Rear						
Tow bar with Trailer Sway Control with 13-pin electrics (tachograph may be required) (not available on Sport when automatic transmission is specified)						
Loadspace Compartment						
DIN 75410 compliant tie-down loops (2 in L1 models, 4 in L2 models)						

- Standard
- Option at extra cost
- Part of an option pack at extra cost



FORD **TOURNEO CUSTOM** Clever by design



**Smarter engineering for greater peace of mind**

With 4,500 crash tests to its name – in both the real and virtual worlds – the Tourneo Custom is designed to keep its occupants as safe as possible. Outstanding protection begins in the stiff body structure, with increased levels of high-strength and ultra-high-strength steel. And is complemented by a range of safety innovations, including a full array of airbags, plus advanced chassis and braking technology.

**Thorax and curtain airbags**

Designed to help protect the driver's and front passengers' heads from injury. (Standard)

**5-star Euro NCAP rating**

Ford Tourneo Custom was awarded the maximum 5-star overall safety rating from Euro NCAP. In addition, the Tourneo Custom received two Euro NCAP Advanced Rewards in recognition of its Lane-Keeping Alert technology and SYNC Emergency Assistance system.

**Stopping power**

Standard safety features include a full ESC system with ABS and Emergency Brake Assist (EBA) to help reduce emergency stopping distances. Larger brake pads last longer and are more resistant to brake fade, while wear sensors indicate when pads are due for replacement.



**Driving with AdBlue®**

To operate correctly, the AdBlue® tank of your Ford Tourneo Custom Euro6 diesel engine must be filled with AdBlue® fluid. System warnings illuminate when the fluid level becomes too low. For more information, please discuss with your Ford Transit Centre.

**SYNC 3 Live Traffic\***

Provides you with regular traffic information updates, such as traffic speed, accidents and road closures, as well as alternate route guidance and mapping to help you avoid problem areas.

\*Live Traffic access is complimentary for the first 2 years following the registration of a new Ford featuring SYNC 3 with navigation; thereafter a licence fee is payable.



FORD TOURNEO CUSTOM **Clever by design**



**Rear-view camera with Trailer Hitch Assist**

Select reverse gear and the image from the rear-view camera displays automatically in the central colour Multi-Functional Display screen. Marker lines overlaid on the camera image indicate where the vehicle is heading. (Standard on Titanium X and Sport, option on other series)

**Rear passenger compartment air conditioning**

A separate air conditioning system is available for the rear passenger compartment with its own rotary controls. (Standard on Titanium, Titanium X and Sport, option on Zetec and Shuttle Bus)



**SelectShift automatic transmission**

For greater comfort and convenience in urban driving, Tourneo Custom can be specified with a six-speed SelectShift automatic transmission. Offering smooth, responsive and efficient performance, the transmission also provides the option of manual shifting using buttons on the gear lever. (Option on 130 PS and 185 PS models, not available on EcoBlue Hybrid models )

**Power-operated and heated driver's seat**

With 10 ways to adjust the heated driver's seat, you can find your most comfortable driving position with ease. (Standard on Titanium X and Sport, option on Titanium)





# Making ownership easy and affordable.

Take advantage of a range of invaluable services and make the most of your vehicle – for as long as you own it.

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Efficiency, accuracy and convenience are at the heart of the Ford Transit24 commercial vehicle service promise. Therefore, whether it is servicing, maintenance or repair you need, be sure to come and see us.

- Available from all Transit Centres and Transit Service dealers
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- Late night servicing available at least once per week
- Priority treatment for urgent repairs
- Vehicle off the road repairs (VOR)\*
- Collection and delivery\*\*
- Testing and MOTs
- Transparent pricing
- Genuine Ford parts quality
- Ford-trained technicians

- Interim checks for optimum vehicle performance
- Service Activated Roadside Assistance†
- Ford Protect packages to suit you
- One Call to access all the Ford services you need

\*Repairs will start on the same working day (as long as you bring your vehicle in before 3pm), or at least within 24 hours of its arrival. If we need to order parts, we'll begin work the day they're delivered. 'Vehicle off road' repairs should be completed within 24-hours.

\*\*Your Transit Centre can arrange to collect your vehicle and deliver it back to you after service or repairs, so you can get on with running your business. By arrangement and limited to a specific mileage radius of the dealer. Contact your local dealer to discuss your requirements.

†Available at participating Dealers only. Roadside Assistance is activated automatically at every routine service with coverage extended valid from the date of service for 12 months, or until the next service is due, whichever comes first. See Ford.co.uk/roadsideassistance for more information.

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When it comes to financing your vehicle, our size and expertise means we're well placed to provide you with a wide range of finance products.

Ford Credit®: Provides a range of finance plans for your vehicle whether you are a private or business user.

Ford Lease®: Specialises in contract hire and leasing and provides an alternative range of finance plans which can be tailored to suit your business.

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- Cover against unexpected repair costs
- Protection on trips abroad
- With a Ford Protect Plan, the price of parts and labour are guaranteed for the length of your plan
- Helps prolong the lifespan of your Ford vehicle
- Helps protect your vehicle resale value

Ford Protect terms and conditions apply for further information please call 03702 416 726.



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CUST



FORD TOURNEO CUSTOM Next steps



try

Visit your Ford Dealer and test drive the Ford Tourneo Custom for yourself. Find your local Ford Dealer: [www.ford.co.uk/dealer-locator](http://www.ford.co.uk/dealer-locator)



build

Build and price your new Ford Tourneo Custom to your exact specification and see how it looks at [www.ford.co.uk/cars](http://www.ford.co.uk/cars)



own

When you drive away in your new vehicle, we're with you all the way. Ford has a large authorised service network to help you keep your vehicle in the best condition.

And should your new Ford ever require accident repair, a Ford Accident Repair Centre is the best place to get your vehicle back to its pre-accident condition and on the road as quickly as possible.



FordPass

FordPass is a new platform that will empower you to rethink the way you move. Finds parking locations nearby, contains vehicle and finance details, dealer information and a host of useful guides.

Live Traffic access is free for the first 2 years following the purchase of a new Ford featuring SYNC 3 with navigation; thereafter there is an annual licence fee.



contact

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**The Government fuel figures** do not express or imply any guarantee of the fuel consumption of any particular vehicle. The vehicles themselves have not been tested and there are inevitably differences between individual vehicles of the same model. In addition, a vehicle may incorporate particular modifications. Furthermore, the driver's style and road and traffic conditions, as well as the extent to which the vehicle has been driven and the standard of maintenance, will affect its fuel consumption. **Insurance groups** are only as recommended by the Association of British Insurers. You should always consult your insurance adviser for confirmation.

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